

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 10:40 AM
To: Consumer Correspondence
Subject: Docket No. 20230017
Attachments: Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL Rates and Rate hikes; FW FL&P Rates increase; FW FPL rate increases

See attached customer correspondence and replies for Docket No. 20230017.

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 7:44 AM
To: 'pargab2@aol.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Barbara Sangiao-Parga
pargab2@aol.com

RE: FPSC Inquiry 1414798C

Dear Ms. Sangiao-Parga:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's proposed rate increase. We will add your comments to Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

You also expressed concern about television advertising. Advertising related to conservation and safety is deemed to be in the public interest and the related costs are allowed to be recovered from the ratepayers. However, advertising that is considered to be promotional, institutional or goodwill in nature is paid for by the shareholders and not allowed for the purpose of setting rates.

Finally, you expressed concern about competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 9:35 AM
To: 'crestview.hiker2012@gmail.com'
Cc: Shonna McCray
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Alvin Edward Blocker
crestview.hiker2012@gmail.com

RE: FPSC Inquiry 1414821C

Dear Mr. Blocker:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's proposed rate increase. We will add your comments to Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, February 1, 2023 9:50 AM
To: 'lshaffer47@gmail.com'
Cc: 'surlamerbleue@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Lyra Shaffer
lshaffer47@gmail.com

RE: FPSC Inquiry 1414823C

Dear Ms. Shaffer:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's proposed rate increase. We will add your comments to Docket No 20230017 regarding FPL's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Ian and Nicole, by Florida.

If you have any questions or concerns please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:51 PM
To: EOG-Referral
Subject: FW: FPL Rates and Rate hikes
Attachments: 8FDA56BB-5EC8-422D-BBD1-AF37D3C21A2C.png

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Lyra Shaffer <lshaffer47@gmail.com>
Sent: Sunday, January 29, 2023 1:46 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Rates and Rate hikes

Constituent message:

- Name**
Lyra Shaffer
- Email Address**
lshaffer47@gmail.com
- Phone Number**
6029033726
- Subject**
FPL Rates and Rate hikes
- Message**
Governor DeSantis I am a retired 75 year old woman living on a limited income. My income does not go up just because FPL feels they need a rate hike. I'm on the budget system, my budget payment has gone from \$142.00 a month to 169.00 a month. I live alone, how much power can I use? All possible has been turned off. I understand natural disasters occur causing FPL to incur more expenses than normal, why punish the customers for natural disasters?
This is the first electrical company that charges more when I'm away, than home. I spent 10 days at my daughters last year. My bill showed that I was using more electricity while I wasn't home! How can that be? Everything possible was turned off, no one was in my home! Is that legally possible?
FPL is robbing the people in Florida for their own gains. People are shutting off their oxygen, heat, ac because the electricity bill is unaffordable! This needs to stop, Florida is made up of senior citizens, FPL is ripping them off!
- Attach file (optional)**
[8FDA56BB-5EC8-422D-BBD1-AF37D3C21A2C.png](#)

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:48 PM
To: EOG-Referral
Subject: FW: FL&P Rates increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: ALVIN Edward Blocker <crestview.hiker2012@gmail.com>
Sent: Saturday, January 28, 2023 11:36 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FL&P Rates increase

Constituent message:

- Name**
ALVIN Edward Blocker
- Email Address**
crestview.hiker2012@gmail.com
- Phone Number**
8505865555
- Subject**
FL&P Rates increase
- Message**
Video states rate hikes are to recuperate hurricane damage costs.
<https://www.wfla.com/news/hillsborough-county/florida-power-companies-propose-10-rate-hike-for-april/>
How much of the money will be leveraged to properly harden the utilities? Bury lines, update poles to new standard, etc. What level of transparency is provided in proposal such as internal efforts to reduce costs? Do I need >\$3M in marketing for for a utility monopoly I am stuck with anyway. Do I need to pay for videos of how happy FPL is to have the money they lobbied for and softly secured to facilitate buying Gulf Power. What percentage of fed and state money previously provided for hurricane hardening over the recent years actually ended up in such project instead of overhead? Are the customers organized and represented this time at the public utilities commission this time? I'm on a fixed income, the rates have already increased by 25% and simply cant swallow an additional increase with only an 8% SS increase.
- Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, January 31, 2023 4:38 PM
To: EOG-Referral
Subject: FW: FPL rate increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Barbara Sangiao-Parga <pargab2@aol.com>
Sent: Tuesday, January 24, 2023 9:07 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL rate increases

Constituent message:

1. **Name**
Barbara Sangiao-Parga
2. **Email Address**
pargab2@aol.com
3. **Phone Number**
954-689-0928
4. **Subject**
FPL rate increases
5. **Message**
I received an email from FPL today, advising of another rate hike this year, purportedly due to hurricane recovery & repair costs. I'm aware they were substantial & understand the need for price adjustments to help defray those costs. As a business person, I believe there are other things FPL can do, also.
Why do they spend so much money on expensive tv advertising, attempting to convince us how great they are on building solar (clean) energy sources? Advertising is meant to lure customers from competitors, but we have NO choice as there are NO competitors. This is a total waste of money, which could be used to keep rates lower. FPL states they have applied for 4-9% increase. I am asking that you work with the legislative leaders to approve the lowest possible rate increase. With the crushing increases in HO insurance, property taxes, and interest rates, owning a home or renting a place to live in Florida is extremely difficult. Please help!
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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