

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 1, 2023 2:22 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230020  
**Attachments:** FW Duke Energy rate increase; FW Duke Energy Increase; Consumer Inquiry - Duke Energy Florida; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and replies for Docket Nos. 20230001 & 20230020

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, January 31, 2023 4:58 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** FREDERICK A RYDER <FAR369@GMAIL.COM>  
**Sent:** Monday, January 30, 2023 3:52 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy rate increase

Constituent message:

1. **Name**  
FREDERICK A RYDER
2. **Email Address**  
[FAR369@GMAIL.COM](mailto:FAR369@GMAIL.COM)
3. **Phone Number**  
7278211482
4. **Subject**  
Duke Energy rate increase
5. **Message**  
Good afternoon, Duke Energy has issued a rate increase to the PSC. The rate increase is for an absurd amount of 20%. This is on top of the many rate increases that have been given out, non stop, to Duke in the pass 2 years. We are not only have a property insurance crises ,but a electric company rate crises. With a PSC that is contributing to the problem. We the citizens of Florida need your help. Thank you, Fred
6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, January 31, 2023 4:55 PM  
**To:** EOG-Referral  
**Subject:** FW: Duke Energy Increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Anthony Campellone <acamp1958@aol.com>  
**Sent:** Monday, January 30, 2023 12:24 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke Energy Increase

Constituent message:

1. **Name**  
Anthony Campellone
2. **Email Address**  
[acamp1958@aol.com](mailto:acamp1958@aol.com)
3. **Phone Number**  
4072956968
4. **Subject**  
Duke Energy Increase
5. **Message**  
Governor DeSantis,  
Please look into and if you have any authority regarding the Regulatory process over the Commission, please use it to lower electric rates which are out of control.

Thank you.

6. **Attach file (optional)**

This message was sent from <https://www.flgov.com>.

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## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 1, 2023 2:21 PM  
**To:** 'FAR369@GMAIL.COM'  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Frederick A. Ryder  
FAR369@GMAIL.COM

RE: FPSC Inquiry 1414892C

Dear Mr. Ryder:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

We appreciate you sharing your views and will add your correspondence to the following dockets:

\* Docket 20230020 regarding DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred.

\* Docket 20230001 regarding DEF middle course correction for fuel and purchased power cost recovery clause with generating performance incentive factor.

You may review all the information filed for Commission consideration in the above dockets by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in each docket number. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have questions or concerns, please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Wednesday, February 1, 2023 2:19 PM  
**To:** 'acamp1958@aol.com'  
**Cc:** Shonna McCray  
**Subject:** Consumer Inquiry - Duke Energy Florida

Mr. Anthony Campellone  
acamp1958@aol.com

RE: FPSC Inquiry 1414891C

Dear Mr. Campellone:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)