

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Tuesday, March 28, 2023 8:09 AM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20230001 & 20230019  
**Attachments:** FW: Electric; Consumer Inquiry - Tampa Electric Company

See attached customer correspondence and reply for Docket Nos. 20230001 & 20230019

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, March 27, 2023 3:41 PM  
**To:** EOG-Referral  
**Subject:** FW: Electric

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Mark Claytor <markclaytor@duck.com>  
**Sent:** Sunday, March 12, 2023 3:04 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Electric

Constituent message:

- Name**  
Mark Claytor
- Email Address**  
[markclaytor@duck.com](mailto:markclaytor@duck.com)
- Phone Number**  
7274861192
- Subject**  
Electric
- Message**  
When Teco he ad is vote in their solar project they promised a 14% discount instead they raised our our bill's 6% to pay for the cost. Our electric bill's should be going down instead of up with all the this green bull shit every body's talking about all I see is the elderly getting fucked. The people of the US are getting tired of this. We Need You To Stay Here And Stop The Lying Of these people that say one thing and then stomp all over the real poor people in this county not to mention the country. I live on 19,000 a year. I love you but could you live on that ????
- Attach file (optional)**
- User IP Address**  
174.211.111.115
- Date Submitted**  
12/03/2023
- Time Submitted**  
3:04:18 am, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Shonna McCray  
**Sent:** Monday, March 27, 2023 4:38 PM  
**To:** 'markclaytor@duck.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Tampa Electric Company

Mr. Mark Claytor  
markclaytor@duck.com

RE: FPSC Inquiry 1418918C

Dear Mr. Claytor:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed a concern about recent rate increases. On March 7, 2023, the FPSC approved a mid-course correction to the fuel factors and granted preliminary interim storm restoration charge for TECO.

The adjusted fuel factors reflect unrecovered fuel costs incurred in 2022. The interim storm restoration recovery charges are costs associated with named storms and will replenish each utility's storm reserve fund. Interim storm restoration charges are approved for a 12-month recovery period and are subject to refund, with interest, pending further review once the total actual costs are known for each utility.

Utilities do not earn a profit on fuel charges. The fuel and capacity cost component of customers' bills is set for each calendar year, but mid-course corrections are used when a utility's costs increase or decrease significantly in the interim. Under Commission rules, a utility must notify the PSC when it expects an under- or over-recovery greater than 10 percent.

TECO's approved charges include the new fuel factor and the preliminary approval for recovery of \$131 million in interim storm restoration costs associated with Hurricanes Dorian, Elsa, Ian, Nicole, and Tropical Storms Alberto, Nestor, and Eta.

We appreciate you sharing your views and will add your correspondence to both Dockets 20230001 and 20230019 regarding the mid-course correction and the storm restoration recovery, respectively.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

\* Low Income Home Energy Assistance Program --- <https://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program/find-your-local-low-income-home-energy-assistance-program-provider-for-help>

\* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

If you have any questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission