

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, May 1, 2023 9:51 AM
To: 'Danielle Gagloria Hall'
Cc: Consumer Contact
Subject: RE: Tell the PSC Why They Need to Keep Your Power Bill Low

Good Morning, Danielle Hall.

We will be placing your comments below in consumer correspondence in Docket No. 20230001, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: daniellegagloria@gmail.com@mg.gospringboard.io <daniellegagloria@gmail.com@mg.gospringboard.io> **On Behalf Of** Danielle Gagloria Hall
Sent: Sunday, April 30, 2023 11:32 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Tell the PSC Why They Need to Keep Your Power Bill Low

Dear Commissioner

Hello, My name is Danielle Gagloria Hall. I live in Pensacola FL. I am a mother of 3 young children. My Husband Donald Hall, works doing remodels for homes and businesses in Pensacola. We do not have a lot but we survive. I am reaching out to you today to ask what should I do.. or a better question, what should everyone in Pensacola FL do? FPL " Florida Power and lights", took over for Gulf power a few years ago. Every second since they have completely robbed every person in this city! My power alone has went from \$307.66 last month to \$682.34 this month!! I have never in my life had a bill this high! Last year in April 2022, my bill was \$271.70. FPL suggested that I be put on budget billing. So I did around winter 2022. Since then, my bill is way higher! I'm not the only person this is happening to. Every time we call and ask what is going on why such a massive difference? It's my fault they say. I'm using more etc. That's not true! We use less actually. I've done everything I can to bring my bill down and it just keeps going up! And there is no other company to go to. FPL is making it impossible to live and provide for my family! Please put yourselves in our shoes and Please help us! Thank you for your time. God bless you and your family.

Thank you,

Danielle Gagloria Hall
5215 Statler Ave
Pensacola FL, 32507-8930