

Darius Robinson

From: John Plescow
Sent: Tuesday, June 13, 2023 8:50 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: To Clerks Office - FW: E-Form Other Complaints TRACKING NUMBER: 191042

Please, add to docket 20220185.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, June 12, 2023 4:39 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To Clerks Office - FW: E-Form Other Complaints TRACKING NUMBER: 191042

Hello John,

Please send to Clerks Office.

C.Griffin

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, June 12, 2023 1:59 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 191042

CUSTOMER INFORMATION

Name: Chris Sloan
Telephone: 4076400911
Email: chris_sloan99@icloud.com
Address: 20453 Macon Parkway Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Jacquelynn Sloan
Account Number: 00041010
Address: 20453 Macon Parkway Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

Pluris has just announced that they will be requesting yet another increase within the next 90 days. As a resident that has to rely on Pluris water, we already pay a some of the highest rates in the state. The water quality has not improved. I still have smells in the water if a sink is not used frequently and at the start of each day. Pluris announced this rate increase notice in a letter that also advises that they are aware our community is trying to have Orange County obtain ownership and that we should push them to do so quickly. Currently this would mean an increased tax burden on all residents impacted. I am requesting that this rate increase request be denied as my water bill is already almost as high as my electric bill.