Charlie Smith

From: Charlie Smith on behalf of Records Clerk

Sent: Tuesday, April 23, 2024 2:28 PM **To:** 'Roy & Wendy Petteway'

Cc: Consumer Contact
Subject: RE: Docket #20240032

Good afternoon Roy and Wendy Petteway,

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6770

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From: Roy & Wendy Petteway <oranges@embargmail.com>

Sent: Tuesday, April 23, 2024 6:34 AM

To: Records Clerk <CLERK@PSC.STATE.FL.US>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner Graham

<Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office

of Commissioner Clark < Commissioner. Clark@psc.state.fl.us>; Office of Commissioner Fay

<Commissioner.Fay@psc.state.fl.us>

Subject: Docket #20240032

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I have photographs you may be interested to see concerning the water utility service provided by the Petitioner, Environmental Utilities, LLC. Before Hurricane Ian we had a fire hydrant in the back of our home at 9744 Little Gasparilla Island. During the cleanup of storm debris, heavy equipment broke the fire hydrant and as you can see from recent photos, it has never been replaced. They are aware of this as they capped off the pipe and left it. This is an example of the haphazard service provided by Environmental Utilities, LLC and leaves the homeowners on the south end of LGI by our home with no fire protection.

Wendy Petteway 9744 Little Gasparilla Island Placida, FL



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March 13 2:13 PM





























