

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Friday, April 26, 2024 1:19 PM
To: 'Stacey Noor'
Cc: Consumer Contact
Subject: RE: docket number 20240032-SU

Good Afternoon, Stacey Noor.

We will be placing your additional comments below in consumer correspondence in Docket No. 20240032, and also forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Stacey Noor <stacey@peoplecenteredmarketing.org>
Sent: Friday, April 26, 2024 1:12 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Re: docket number 20240032-SU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Thank you so much!

We are under extreme financial hardship as an association please do whatever you can.

We are open to suggestions as we have already dealt with this proposal for 4 years ...to have it open again right now with additional financial hardship attached is unbearable.

Please please let us know what we can do about our insurance company not paying. We have had looters, rats and raccoons in addition to not being weather proof or water tight. We sincerely thought if we followed all citizens requests they would have to pay.

I don't understand? I love our State why is this being allowed?

Thank you, Toni!

Stacey

Stacey Noor

peoplecenteredmarketing.org/952-393-7350
marketing.events.partnerships.community outreach

*"You can have everything in life you want,
if you will just help enough other people
get what they want. - Zig Ziglar*

On Fri, Apr 26, 2024 at 12:05 PM Records Clerk <CLERK@psc.state.fl.us> wrote:

Good Afternoon, Stacey Noor.

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to

the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

Commission Deputy Clerk I

Florida Public Service Commission

[2540 Shumard Oak Boulevard](#)

[Tallahassee, FL 32399](#)

Phone: (850) 413-6467

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From: Stacey Noor <stacey@peoplecenteredmarketing.org>

Sent: Friday, April 26, 2024 12:49 PM

To: Records Clerk <CLERK@PSC.STATE.FL.US>

Subject: docket number 20240032-SU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To all whom may concern,

I am an owner at Hideaway Beach Club on Little Gasperilla Island- Troy and Stacey Noor E4. My condo is condemned. Our insurance company-Citizens a non-profit owned by the State of Florida for Florida Citizens has demanded we get an adjuster, an appraiser and now finally an umpire. Our umpire found 18.1 million of damage, the 3rd party umpire agreed that Citizens needs to pay us 15.9 million dollars. Shame on politics and the State of Florida. Citizens is now not paying and our buildings are missing siding and windows as we head into our 2nd hurricane season!!! We have to sue to get our insurance funds back while we keep paying our premium. The last wind premium was \$505,000 to renew.

Jack Bower is using this stressful time on our island to again and push forward for his gain and only his gain.

1. Bower is suggesting we pay \$1 million to dismantle our pristine septic system that services 132 condos on LGI. We have been paying association dues of the tune of \$3,400 per quarter to keep up our septic system. It is checked daily and has been kept up on servicing.

2. Bower is proposing to confiscate our land that our system sits on. Adding a lift station where our private property sits.

3. Bower is suggesting that by increasing our servicing from \$151 for water to almost \$500 for water and sewer monthly that this would somehow benefit us??!! This is a huge increase for a system that is gray water at best, and increases the occurrence of Red Tide(which is detrimental to our marine life and the State of Florida's tourism.)

4. The system Bower is proposing has no improvements added for the environment, just a financial gain for himself.

5. The financial strain he is suggesting when we are already heading into another hurricane season with broken windows and exposed buildings is 100 percent congruent with his character. No Government would entertain this deal.

6. Then he suggests we will all have to pay an additional \$13,000 each to hook up to his system....WHAT, for what gain?

7. We have heard it is Florida State Statute that he has to inform all owners of his plan. We have confirmed at least 75% of us have not been informed.

8. I also want you to know I have no plumbing at my unit and I pay \$280 per quarter just to be hooked up even though I get no water. Please stop this continued nonsense and financial abuse.

Our condo complex was exempt in 2018 when he tried these shenanigans then.

During this trying time where most of us are floating our properties and association dues we are paying about 30-40 k per year for condemned buildings that our State of Florida insurance company won't fix and now the State of Florida again is having us hire more legal counsel as they suggest we dismantle our current septic system that is a better system than the one proposed. We are not in the position to sue two State agencies that are causing extreme HARDSHIP.

I urge you to consider our already financial despair caused by Citizens of the State of Florida. I urge you to valiantly step in our behalf and again in our behalf defend us from this poor proposal being brought forth while we are all busy with condemned properties. We have kept up our system. We share it with others. We care about our environment and the Bower proposal has been looked at by our civil engineer owners at our complex. It is a couple steps down not a step up. Please do not let this proposal go through. None of us want it.

Please help us! Please address Citizens and this greedy business owner who is trying to create another monopoly.

Stacey Noor

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Stacey Noor

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