

Charlie Smith

From: Ellen Plendl
Sent: Wednesday, February 5, 2025 9:25 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke energy rise in rates; Consumer Inquiry - Duke Energy Florida; FW: Today's Utility Rate Hike for Duke Energy Customers; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket No. 20240173.

Charlie Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, February 5, 2025 8:30 AM
To: Ellen Plendl
Subject: FW: Duke energy rise in rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Carl Higgins <carlhiggins65@gmail.com>
Sent: Wednesday, February 5, 2025 2:44 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy rise in rates

Submitted
Wed, 02/05/2025 - 07:43

Sender Information
Carl Higgins
carlhiggins65@gmail.com
7275246870

Subject
Duke energy rise in rates

Message
Still trying to recover from hurricanes the last thing we need is a rate increase electric bill Duke energy

IP Address
172.56.100.251

User Agent
Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/120.0.0.0 Mobile Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Charlie Smith

From: Shonna McCray
Sent: Wednesday, February 5, 2025 9:19 AM
To: 'carlhiggins65@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Carl Higgins
carlhiggins65@gmail.com

RE: FPSC Inquiry 1463963C

Dear Mr. Higgins:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Debby, Helene and Milton.

On February 4, 2025, the FPSC approved interim storm restoration recovery costs related to Hurricanes Debby, Helene, and Milton for DEF. The Commission also approved the utility's requests to replenish its storm reserve.

The approval of an interim storm restoration charge is preliminary in nature and is subject to refund, with interest, pending further Commission review once final audited costs are known. Final costs will be determined following a future Commission hearing.

DEF's approved interim recovery is \$1.09 billion and meets the provisions of its 2024 Settlement Agreement. The monthly bill impact per 1,000 kWh for a DEF residential customer is \$32.40. The surcharge will appear on a customer's bill for 12 months, beginning March 2025-February 2026.

We will add your comments to Docket 20240173 regarding the petition.

You may review all the information filed for Commission consideration in docket 20240173 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240173. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Charlie Smith

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, February 4, 2025 2:14 PM
To: Ellen Plendl
Subject: FW: Today's Utility Rate Hike for Duke Energy Customers

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: matthew Lewis <mjlew73@hotmail.com>
Sent: Tuesday, February 4, 2025 1:20 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Today's Utility Rate Hike for Duke Energy Customers

Submitted

Tue, 02/04/2025 - 18:19

Sender Information

matthew Lewis
mjlew73@hotmail.com
7272079415

Subject

Today's Utility Rate Hike for Duke Energy Customers

Message

Mr Governor, I like many others on the gulf coast have taken a beating this year and in addition to increased costs due to inflation, we are seeing our insurance rates go thru the roof. Imagine my frustration when I see this morning that the Public Service Commission approved a temporary rate increase for Duke. Seriously!? Fix the property insurance fiasco and stop letting these "Commissions" side with the deep pockets!!

IP Address

165.225.223.54

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/132.0.0.0 Safari/537.36

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Charlie Smith

From: Ellen Plendl
Sent: Wednesday, February 5, 2025 9:22 AM
To: 'mjlew73@hotmail.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Matthew Lewis
mjlew73@hotmail.com

RE: FPSC Inquiry 1463924C

Dear Mr. Lewis:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)