

**Nickalus Holmes**

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**From:** John Plescow  
**Sent:** Tuesday, May 27, 2025 2:06 PM  
**To:** Consumer Correspondence  
**Cc:** Cassandra Williams  
**Subject:** FW: Another Major Rate Increase right before summer from Duke Energy Customer

Please, add to docket 20250000.

**From:** Cassandra Williams <CaWillia@psc.state.fl.us> **On Behalf Of** Consumer Contact  
**Sent:** Friday, May 23, 2025 3:51 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: Another Major Rate Increase right before summer from Duke Energy Customer

How shall we file this?

Cassandra Williams

**From:** Michael Early <mearlyph1@gmail.com>  
**Sent:** Friday, May 23, 2025 2:59 PM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Cc:** Mike E <mearly11@hotmail.com>  
**Subject:** Another Major Rate Increase right before summer from Duke Energy Customer

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good afternoon,

I am writing to express my concerns and frustration regarding the nearly \$40/month increase in my energy bill by Duke Energy. Especially right before the summer season.

The timing appears to take advantage of a period when energy usage is at its peak and Duke Energy customers have little choice but to absorb the additional costs. Without other energy companies available to us or the extremely expensive conversions to alternatives we are forced to pay or we have to live without vital necessities. These increases place additional financial burdens on households already struggling with rising costs across the board. These practices (I remember going into last summer with the same increases) feel exploitative and do not reflect a commitment to customers well being or responsible corporate behavior.

I would ask that your office investigate these increases and assess both the fairness and necessity of this massive rate hike. Please ensure that your company is accountable for pricing decisions that I feel are disproportionately impacting customers during periods of high demand and going into the summer season.

Thank you in anticipation of your support.

Mike Early  
Winter Garden, FL 34787

