

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: May 29, 2025

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Orlando Wooten, Engineering Specialist IV, Division of Engineering *OW MR*

RE: Docket No. 20240108-SU - Application for increase in wastewater rates in Monroe County by K W Resort Utilities Corp.

Please place the attached email response from the Department of Environmental Protection (DEP), containing a link to wastewater customer complaints and supporting documentation that has been filed under K W Resort Utilities Corp's DEP ID since January 1, 2019, as well as confirmation of the date of the most recent inspection recorded by The DEP, in the above mentioned docket file.

OW:da

From: [Walters, Jennifer](#)
To: [Orlando Wooten](#)
Cc: [Long, Kyle K](#); [Nomann, Ben](#); [Halawa, Ayman](#)
Subject: RE: Information Request - Key West Resort Utility, Corp. FLA014951
Date: Friday, February 21, 2025 3:52:40 PM

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi Orlando,

There were numerous complaints in Oculus since 2019. Please see the link below for documentation regarding those complaints.

[https://depdms.dep.state.fl.us:443/Oculus/servlet/shell?command=hitlist&\[freeText=\]&\[folderName=\]&\[profile=Discovery_Compliance\]&\[creator=\]&\[entityType=any\]&\[createdDateTo=\]&\[catalog=38\]&\[searchBy=Profile\]&\[sortBy=Document+Date\]&\[createdDate=\]&{County=_EQ_MONROE}&{District=_EQ_SED}&{Facility-Site+ID=_EQ_FLA014951}](https://depdms.dep.state.fl.us:443/Oculus/servlet/shell?command=hitlist&[freeText=]&[folderName=]&[profile=Discovery_Compliance]&[creator=]&[entityType=any]&[createdDateTo=]&[catalog=38]&[searchBy=Profile]&[sortBy=Document+Date]&[createdDate=]&{County=_EQ_MONROE}&{District=_EQ_SED}&{Facility-Site+ID=_EQ_FLA014951})

There was an additional odor complaint investigated on 07/09/2024 and is not contained in the OCULUS record. The complaint response is still in draft.

I can confirm that the last inspection was the CEI conducted in March 2024, and there are not any planned inspections for this facility at this time.

Please let me know if you need additional information.

Thank you,



Jennifer Walters
Florida Department of Environmental Protection
Division of Water Resource Management
Water Compliance Enforcement Program
Program Administrator
Jennifer.Walters@FloridaDEP.gov
Office: 850-245-7640

From: Orlando Wooten <OWooten@psc.state.fl.us>
Sent: Monday, February 17, 2025 8:45 AM
To: Walters, Jennifer <Jennifer.Walters@FloridaDEP.gov>
Subject: Information Request - Key West Resort Utility, Corp. FLA014951

EXTERNAL MESSAGE

This email originated outside of DEP. Please use caution when opening attachments, clicking links, or responding to this email.

Good Afternoon Jennifer,

I'm working on a rate case for KW Resort Utility (**DEP ID:** FLA014951) and I am requesting:

- Any wastewater customer complaints since Jan 1, 2019.
- From DEP Oculus it seems the last CEI was March 2024 and I'd like to confirm that was the last inspection conducted. If so, can you please tell me when the next inspection is planned for.

Orlando Wooten

Engineering Specialist

Division of Engineering

Phone: (850) 413-6686

