

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, June 2, 2025 8:24 AM
To: 'Katherine Adrien'
Cc: Consumer Contact
Subject: RE: FPL Rate Hike 2025

Good Morning Ms. Adrien

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

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From: Katherine Adrien <katherine.adrien@yahoo.com>
Sent: Saturday, May 31, 2025 2:43 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; grant@cnews.net; miamidadecommunications@gmail.com
Subject: FPL Rate Hike 2025

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to: florida public service commission regarding FPL rate hike June 2025

i think it is clear that the public is divided on this issue. However, i believe that due to current political, social, and environmental problems, it would be unethical to allow the rate hike to occur as is planned. I have also experienced subpar service too often in my homes, while in small businesses, and at work.

i am personally opposed to the rate hike because FPL's consumer base does not have robust support systems in areas of marginalization such as the Miami neighborhood of Allapattah, the City of Opa-Locka, etc. Many residents are not fairly offered opportunities to invest in the solar economy, which would be a dependable energy alternative for urbanized communities. I, as a renter in an unincorporated area, have very little say in how my community interacts with service providers. In addition, major improvements to the electrical grid are not happening in areas such as along the Tri-Rail line from Golden Glades Station to the Metrorail Transfer Station. This is a particularly worrisome problem in my view because of the rapid rate of densification could become a cause of major accidents and serious injury.

In December 2024, I had found out that my family in Opa-Locka had been experiencing worsening power issues. When I arrived, half the home lost power. My family would call but the operators were not sending technicians. We

lost food in the fridge. Only after I took the phone and asked to speak to a manager while my elderly immigrant grandfather with an accent was attempting again to request service, was a technician finally sent out. And unfortunately I have to wonder if it is because the initial operators are not trained accordingly on their purpose as public utility workers or if the unfortunately delay was a result of discrimination due to either the accent or the location of the request.

I now rent in an unincorporated area near the City of North Miami Beach and there have been monthly power outages. These are occurring both at night and in the day. There has been major construction on a new wealthy neighborhood along the road but no signs of attempts to bury the elevated power lines. I also worry about the poor designs of the roadways which could be another cause of major accident due to power outages in my area.

I have also experienced power outages while at small businesses along County Line Road, and at work in a library system which is supposed to be an official cooling center and distribution site during emergencies.

I sincerely hope that the Commission considers that there are too many communities that would suffer under any increase, which was bravely expressed by one Creole-speaking resident at the FMU meeting and hopefully reiterated in this public comment.

Thank you,

K. Adrien