

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Wednesday, June 4, 2025 10:30 AM  
**To:** 'Brian Bornemann'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket 20250011–El Florida Public Service Commission’s virtual customer service hearing

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Brian Bornemann <brian@ies-fl.com>  
**Sent:** Wednesday, June 4, 2025 10:23 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket 20250011–El Florida Public Service Commission’s virtual customer service hearing

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Dear Florida Public Service Commission,

Please accept my apologies for my absence from the full duration of this morning's hearing due to prior obligations. As requested, I am submitting my testimony via this email.

My name is Brian Bornemann, and I am an electrical contractor and the Owner of Infinity Electrical Solutions Inc. In our work, we regularly collaborate with FPL planners and field technicians. Since our company's establishment in 2014, we have consistently experienced outstanding communication from FPL, and it has noticeably improved over the years. The introduction of the online portal has been particularly beneficial for scheduling services required by our customers.

Beyond my professional experience, I am also an FPL customer at my residence. I am writing to express my support for the proposed rate increase, as I believe it is essential to ensure FPL can continue providing excellent services to both businesses and residential customers. If this increase is necessary for the company to maintain its high standards, it has my full support.

Sincerely,

Brian

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Brian Bornemann

President

Infinity Electrical Solutions Inc.

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