

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Wednesday, June 4, 2025 12:16 PM
To: 'Tracey Shelton'
Cc: Consumer Contact
Subject: RE: Florida PSC Call @ FPL 6/3/25

Good afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Thank you,

Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

From: Tracey Shelton <tjayshelton@gmail.com>
Sent: Wednesday, June 4, 2025 10:14 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Florida PSC Call @ FPL 6/3/25

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Dear Clerk,

My name is Mark Shelton and I was scheduled to give my personal comments on the Florida PSC FPL call last night at 6pm. I logged on at 5:58pm and was called to speak at around 6:45pm. However, when i tried to speak, i was not taken off of mute. I tried hitting the mute button on my phone to no avail.

As such, I am now sending you my comments through email.

Although I have performed some contract work with FPL on their solar expansion in Florida, I email you today as a 12 year customer with FPL. I live in St. Johns County with an address in St. Augustine and have been very happy with their service. The cost of electrical service with FPL has been less than what I paid when I was with JEA. Further, their response time during emergency and non emergency outages have exceeded my expectations. I understand their need for a rate increase and feel that it is necessary.

Thank you,

Mark Shelton