

Nickalus Holmes

From: John Plescow
Sent: Friday, June 13, 2025 1:37 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Florida Power and Light

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Friday, June 13, 2025 10:34 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Florida Power and Light

John,
Please forward to clerk's office. 20250011
C'Griffin-Greaux

From: Nancy Keefer <Nancy@daytonachamber.com>
Sent: Friday, June 13, 2025 10:28 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Florida Power and Light

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In my role as the President & CEO of the Daytona Regional Chamber, I have firsthand experience working with FPL as part of pre-during and post disaster response. Working alongside FPL representatives at our Emergency Operations Center at the most critical times of need, I have always been impressed with the responsiveness and the quality of the work done during and post disasters.

In addition, as a personal customer of FPL, I can appreciate the dedication to exploring alternative power sources and for investing in technology to harden our electrical grid and plan for our area's growing needs for our power infrastructure. Just like in all businesses, it's important to make investments to improve and be innovative as needs change.

In my dealings, both professional and personal with FPL officials, it has been nothing but positive. The responsiveness is incredible and the willingness to address issues, often at a time when stress is high, is nothing short of exceptional.

While no one likes increases of any kind, when you can be assured that an organization is going to be good stewards of the investment, it's a bit easier to digest.

Nancy Keefer
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Port Orange, FL 32129