Antonia Hover

From: Sent: To: Subject: John Plescow Tuesday, June 17, 2025 10:16 AM Consumer Correspondence; Cenaya King FW: FPL 2025 Rate Case - Quality Service Hearings

Please, add to docket 20250011.

From: Cenaya King <CKing@psc.state.fl.us> Sent: Tuesday, June 17, 2025 10:05 AM To: John Plescow <JPlescow@PSC.STATE.FL.US> Subject: FW: FPL 2025 Rate Case - Quality Service Hearings

Please forward email to Clerk's office

From: Chris <<u>chrisjphilbrick@gmail.com</u>> Sent: Monday, June 16, 2025 10:58 AM To: Consumer Contact <<u>Contact@PSC.STATE.FL.US</u>> Subject: FPL 2025 Rate Case - Quality Service Hearings

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Gentlemen,

My name is Chris Philbrick, 9471 Summer Place, Naples. FL. I am a retired FPL employee, but am writing as a residential FPL customer.

I was scheduled to speak at the 6/4/25 Virtual Hearing, but had a conflict come up. Here is the statement I was prepared to read:

As a customer of Florida Power & Light (FPL), I have always appreciated their reliable and highquality service, making sure my home and community have access to affordable and efficient energy. I understand that the proposed rate increase is necessary to modernize the grid, strengthen infrastructure, and integrate cleaner energy sources to meet growing demand in Florida. By making these investments, I think this helps FPL to continue delivering reliable service, reducing power outages, and improving overall efficiency.

Also, I appreciate FPL's commitment to helping residents save energy and reduce costs through their conservation programs. Over the years, I have received incentives by participating in programs like the ceiling insulation and energy-efficient air conditioning, which helped me improve my energy usage and lower my monthly bills. Their commitment to energy efficiency makes me feel that FPL prioritizes affordability and is also being environmentally responsible.

While I am not excited at paying more for my electricity, I recognize that it is essential to maintaining the level of service that I rely on every day.

Thank you.

Chris Philbrick