

Antonia Hover

From: Betty Leland
Sent: Wednesday, June 18, 2025 8:07 AM
To: Commissioner Correspondence; Office of Commissioner Graham
Subject: FW: City of Longwood Wastewater Billing

Good Morning:

Please place this email in Docket #20240068.

Thanks.

Betty A. Leland, Executive Assistant to
Commissioner Art Graham
Florida Public Service Commission
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(850) 413-6024

From: Jonathan Brown <jonathan.brown@hey.com>
Sent: Tuesday, June 17, 2025 1:28 PM
To: Office of Commissioner Passidomo Smith <Commissioner.Passidomo.Smith@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>
Subject: City of Longwood Wastewater Billing

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Hello Florida PSC Commissioners,

My name is Jonathan Brown, I am a resident and homeowner in Longwood, Florida. I reside at 890 Woodgate Trl, Longwood FL 32750 where I am serviced by multiple providers for water/wastewater. My wastewater services are managed by a company called Sunshine Water Services, and that bill for a residential home (1 occupant) is \$65.95. For context, my bill from the City of Longwood for Water, Storm Drainage, and Garbage collections is only \$50. As far as I can tell from speaking with other residents within Longwood which have their wastewater handled by the City of Longwood (as opposed to Sunshine Water Services) their charges for wastewater are more along the lines of \$30. It appears based on rate comparisons in the area that Sunshine Water Services is charging DOUBLE the market rate, or at least double the rate that would be charged by the City itself.

I don't believe I am alone in feeling the squeeze of the current economy where every dollar counts, and I don't understand why this privatized water institution is able to charge so much more than the city. For crying out loud, the bill to remove and treat wastewater from my property is more than my natural gas bill, and more than all of the services the City of Longwood provides me. I received mail mentioning that Sunshine is requesting a rate INCREASE, while they are already significantly ahead of market rates at least in this area. I strongly encourage the commission to apply more scrutiny to how Sunshine is servicing the roughly 2000 customers on their wastewater service in Longwood FL.

I would love to know if there are any upcoming hearings regarding Sunshine as it is unclear from the large amount of documents online what their current status is with the commission.

I hope you all have a wonderful week,
Jonathan Brown - Florida Resident, Taxpayer, and Constituent