

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARINGS

TO

PEOPLES GAS SYSTEM, INC.
OFFICE OF PUBLIC COUNSEL
FLORIDA INDUSTRIAL POWER USERS GROUP

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20250029-GU

PETITION FOR RATE INCREASE BY PEOPLES GAS SYSTEM, INC.

ISSUED: June 25, 2025

NOTICE is hereby given that the Florida Public Service Commission will hold customer service hearings in the above docket on the rates and charges of Peoples Gas System, Inc. The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

VIRTUAL SERVICE HEARING

Monday, July 14, 2025 at 1:00 p.m.*
Florida Public Service Commission
Room 148, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, FL 32399
Available virtually at: <https://www.floridapsc.com/watch-archive-psc-events>

IN-PERSON SERVICE HEARINGS

Wednesday, July 16, 2025, at 10:00 a.m.*
Anne Kolb Nature Center – Mangrove Hall
Hollywood North Beach Park
751 Sheridan Street
Hollywood, FL 33019

NOTICE OF CUSTOMER SERVICE HEARING
DOCKET NO. 20250029-GU
PAGE 2

Thursday, July 17, 2025, at 2:00 p.m.
Valencia Community College - Health Science Building
Room 105
1800 South Kirkman Road
Orlando, FL 32811

* A Spanish interpreter will be available during the virtual hearing on July 14 and the in-person hearing on July 16.

PURPOSE AND PROCEDURE:

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing.

The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

As always, the public may view a livestream of the service hearings online using the link available at: <https://www.floridapsc.com/watch-archive-psc-events>

SPECIAL VIRTUAL HEARING CONSIDERATIONS

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the PSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading, (2) call the PSC at (850) 413-7080 or (3) email speakersignup@psc.state.fl.us. Online registration for the virtual service hearings will open on June 30, 2025 at 9:00 a.m., and close at noon on July 10, 2025. One day prior to the virtual service hearings customers who signed up to speak will be provided further instructions from PSC staff on how to participate.

Customers who wish to speak at the in-person service hearings may register upon arrival at the venue. There will be no online signups for the in-person service hearings.

All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify or when those present have testified.

NOTICE OF CUSTOMER SERVICE HEARING
DOCKET NO. 20250029-GU
PAGE 3

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 366, Florida Statutes. This proceeding will be governed by Chapters 120 and 366, Florida Statutes, and Rules 25-22 and 28-106, Florida Administrative Code.

EMERGENCY CANCELLATION OF PROCEEDINGS

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

NOTICE OF CUSTOMER SERVICE HEARING
DOCKET NO. 20250029-GU
PAGE 4

By DIRECTION of the Florida Public Service Commission this 25th day of June, 2025.



ADAM J. TEITZMAN
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850) 413-6770
www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

MRT