[PUBLIC SERVICE COMMISSION](https://www.flrules.org/gateway/department.asp?id=25)

FAR NOTICE OF CUSTOMER SERVICE HEARINGS

The FLORIDA PUBLIC SERVICE COMMISSION announces three (3) public customer service hearings to be held in the following docket to which all persons are invited.

DAY, DATE, TIME AND LOCATION:

**Virtual Service Hearing:**

Monday, July 14, 2025, at 1:00 p.m., in Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL 32399\*

**In-Person Service Hearings:**

Wednesday, July 16, 2025, at 10:00 a.m., at Anne Kolb Nature Center – Mangrove Hall (Hollywood North Beach Park), 751 Sheridan Street, Hollywood, FL 33019\*

Thursday, July 17, 2025, at 2:00 p.m., at Valencia Community College Health Science Building Room 105, 1800 South Kirkman Road, Orlando, FL 32811

\* A Spanish interpreter will be available during the virtual hearing on July 14 and the in-person hearing on July 16.

GENERAL SUBJECT MATTER TO BE CONSIDERED**:**

Docket No. 20250029-GU – Petition for rate increase by Peoples Gas System, Inc.

The purpose of the service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. For questions, contact Commission staff via email at [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us) or via telephone at (850) 413-7080.

The service hearings will be governed by the provisions of Chapters 120 and 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code. All persons offering comments shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony. As always, the public may view a live stream of the service hearings online using the link available at: <https://www.floridapsc.com/watch-archive-psc-events>.

PARTICIPATION IN SERVICE HEARINGS

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the PSC’s online registration form, which will be available at [www.FloridaPSC.com](http://www.FloridaPSC.com), under the “Hot Topics” heading, (2) call the PSC at (850) 413-7080 or (3) email [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us). Online registration for the virtual service hearings will open on June 30, 2025 at 9:00 a.m., and close at noon on July 10, 2025. One day prior to the virtual service hearings customers who signed up to speak will be provided further instructions from PSC staff on how to participate.

Customers who wish to speak at the in-person service hearings may register upon arrival at the venue. There will be no online signups for the in-person service hearings.

All persons who wish to comment, either virtually or in-person, are urged to appear promptly at the scheduled times because the service hearings may be adjourned early if no customers are present to testify or when those present have testified. Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

EMERGENCY CANCELLATION OF MEETING

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission’s website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than fivedays prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or (850) 413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

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