

To Whom It May Concern,

I wanted to send a note about my great experience with FPL and their reliability. Living in Florida means dealing with all sorts of weather, but FPL has always kept the lights on for me. Even when things get rough, they handle outages quickly and keep us updated, which I really appreciate.

They seem to be putting a lot of effort into making their service better and greener, and as a customer, that really matters to me. I feel like they genuinely care about keeping us powered up and moving towards a more sustainable future.

Thank you for allowing me to speak about my experience.

Sincerely,

Athena Durand

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Athena Durand  
10921 Swoll Ct  
Davie, FL  
33324

MIAMI FL 330

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Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumark Oak Blvd  
Tallahassee, FL  
32399-0850

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