

Petition for rate increase by

Florida Power & Light Company

DOCKET NO. 20250011-EI

Name Elizabeth Herrera
Address 1725 N 16th Ave., Apt. 101
Hollywood, FL 33020

COMMISSION
CLERK

2025 JUL -2 AM 10:34

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To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
Dear Commissioners, My name is Elizabeth Herrera, and I am a resident of Hollywood, FL.
For over 20 years, my experience with Florida Power & Light has always been positive.
I greatly appreciate the dedication and hard work FPL demonstrates, especially during storm events. Whenever there is an outage, power is restored promptly and efficiently. Most recently, during a move, I had an exceptional experience with their customer service team.
They not only ensured a smooth transition of my electric service, but also assisted with my cable service- making the entire process seamless and stress-free.
I understand and support the current rate case and what is being proposed. I remain a very satisfied FPL customer and am confident in the company's continued commitment to serving our community with excellence.
Sincerely,
Elizabeth Herrera

FOLD & TAPE - See back for address

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