

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, July 9, 2025 10:01 AM  
**To:** Consumer Correspondence; Jean Mclean-Sinatra  
**Subject:** FW: protest  
**Attachments:** Docet #2025-0011; Docet #2025-0011; Docket Number 20250011; In Support of FPL; Against rate hike. Docket 20250011; E-Form Other Complaints TRACKING NUMBER: 210529; Letter of Support - Docket: 20250011; Letter of Support; FPL increase; Docket No. 20250011-EI (FPL Quality of Service Provided to Santa Rosa Energy Center); FPL customer comment Docket 20250011-EI

Please, add to docket 20250011.

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**From:** Jean Mclean-Sinatra <[jmcleans@psc.state.fl.us](mailto:jmcleans@psc.state.fl.us)>  
**Sent:** Wednesday, July 09, 2025 9:57 AM  
**To:** John Plescow <[JPlescow@PSC.STATE.FL.US](mailto:JPlescow@PSC.STATE.FL.US)>  
**Subject:** FW: protest

John  
Please forward to Clerks office.

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**From:** Consina Griffin-Greaux <[CGriffin@psc.state.fl.us](mailto:CGriffin@psc.state.fl.us)>  
**Sent:** Wednesday, July 9, 2025 8:12 AM  
**To:** Jean Mclean-Sinatra <[jmcleans@psc.state.fl.us](mailto:jmcleans@psc.state.fl.us)>  
**Subject:** protest

Forward to John to forward to clerk's office.

## Antonia Hover

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**From:** Corey Saban <corey@csmmediaworks.com>  
**Sent:** Thursday, June 26, 2025 9:05 AM  
**To:** Consumer Contact  
**Subject:** Docet #2025-0011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Committee,

I am writing this letter in favor of the FPL rate request.

It may seem odd that a person who pays an energy bill would be in favor of paying more; however, I believe there's a price for quality.

As someone who travels extensively across Florida for work, I've come to rely on Florida Power & Light not just for service, but for consistency. I've experienced firsthand their reliability, ability to minimize outages, quick response times, and commitment to customer service and success. Supporting a rate increase is never an easy position to take, but in this case, it's about ensuring Florida's energy future remains strong, stable, and sustainable as the state continues to grow.

As an avid consumer of news, I see their investments in clean energy, technology, and most importantly, storm hardening. Resilience is everything, especially as we continue to experience more frequent and intense storms. These improvements help reduce downtime and protect our homes so that the lights and, more importantly, the AC stay on.

What impresses me most is FPL's forward-thinking approach. They aren't just keeping up, they're preparing for what's next. As Florida grows, we need an energy provider that can scale with us while remaining committed to innovation.

Sincerely,

Corey Saban

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Corey Saban  
Communications & Media Strategist  
CS Media Works  
561-626-9809  
<http://www.csmmediaworks.com>

## Antonia Hover

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Sincerely,

Corey Saban

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Corey Saban  
Communications & Media Strategist  
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<http://www.csmmediaworks.com>

## Antonia Hover

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**From:** Kaija Mayfield <kaijageoff@comcast.net>  
**Sent:** Thursday, June 26, 2025 10:21 AM  
**To:** Consumer Contact  
**Subject:** Docket Number 20250011

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I support FPL's current objectives to increase their investment in our electrical grid and continue to meet the needs of its customers.

Thank you!!

Kaija Mayfield

## Antonia Hover

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**From:** William Snyder <wsnyder@evergreenprivatecare.com>  
**Sent:** Thursday, June 26, 2025 2:10 PM  
**To:** Consumer Contact  
**Subject:** In Support of FPL

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Dear PSC,

I want to express my appreciation for the exceptional service provided by Florida Power & Light. Their swift and effective response to hurricanes has been remarkable. I fully support FPL's current plan to serve its customers and enhance the resiliency of our electrical grid.

Thank you,

*William "David" Snyder, CEO*  
Evergreen Private Care  
Stuart, FL | 772.291.2990  
Ocala, FL | 352.722.2273  
*SEMPER FIDELIS*



Evergreen Private Care is a licensed Home Health Agency providing personal assistance services, nursing services and care management for individuals of all ages. \*\*\*NOTICE -- The attached communication contains privileged and confidential information. If you are not the intended recipient DO NOT read, copy, or disseminate this communication. Non-intended recipients are hereby placed on notice that any unauthorized disclosure, duplication, distribution, or taking of any action in reliance on the contents of these materials is expressly prohibited. If you have received this communication in error, please delete this information in its entirety and contact Evergreen Private Care at 772-291-2990. Also, please immediately notify the sender via email that you have received this communication in error.\*\*\*

## Antonia Hover

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**From:** Mark Flint <mark514@rocketmail.com>  
**Sent:** Thursday, June 26, 2025 8:17 PM  
**To:** Consumer Contact  
**Subject:** Against rate hike. Docket 20250011

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Stop raising our rates. Our taxes keep going up because counties or city's can't control or won't learn to control what we the people have given them. And Insurance companies are ripping us off blind. Those wanting to move to our great State are having second thoughts because of the taxes, rent, and electric. And some who already live here are leaving because of it. Please stop the madness.

259 Bay Meadows Dr,  
Naples, FL

[Yahoo Mail: Search, Organize, Conquer](#)

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, June 27, 2025 9:04 AM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 210529

### CUSTOMER INFORMATION

Name: Vera Crawford  
Telephone: 9417160074  
Email: crawdady0608@gmail.com  
Address: 2130 Arkansas Av Englewood FL 34224

### BUSINESS INFORMATION

Business Account Name: Vera Crawford  
Account Number:  
Address: 2130 Arkansas Av Englewood FL 34224

### COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company  
Details:

For once please vote NO on FPL rate hike. FPSC seems always ready and willing to vote for the rate increase. Someone needs to step up for the customers for once. VOTE NO!!!

## Antonia Hover

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**From:** Andrew Sandall <asandall@bishopsience.org>  
**Sent:** Friday, June 27, 2025 10:43 AM  
**To:** Consumer Contact  
**Subject:** Letter of Support - Docket: 20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Re: Docket 20250011

I am writing to express my support and gratitude to Florida Power and Light Company for their exemplary support and service to The Bishop Museum of Science and Nature.

FPL have long been great supporters and community partners to The Bishop, but last year, when we needed them most, we found their support and response to the natural disasters that hit our region to be worthy of recognition. As a museum and a stage 2 manatee rehabilitation facility, a reliable source of power is critical to us to do our job. For the museum itself, an extended loss of power in a hot and humid environment like Florida can mean catastrophic damage to our collections both in storage and on display to the public.

Similarly, the loss of power to our manatee rehabilitation facility puts these animals, in the critical final stage of their rehabilitation journey back to the wild, in potential harm or can even be fatal to the young manatees we have in our care. If the crucial systems that oxygenate and disinfect the water in their habitat fail due to power loss it creates a potentially dangerous environment for them to be in, putting their health at risk and setting their rehabilitation back by several months.

Last year, when three major hurricanes hit our region, the support of FPL was needed more than ever before. We found their pre- and post-storm advice and forecasting to be both accurate and reliable in allowing us to make informed decisions for the safety of the museum, the manatees, and our staff. When the museum did lose power during the storms they were visible all over our community, and diligently restored power to the museum within hours to ensure the minimum risk to our collections and animals.

In times of dire need we have been nothing but amazed by the professionalism and responsiveness of FPL, and we are proud to have them as a partner in our community.

Andrew Sandall



### Andrew Sandall

Chief Executive Officer

#### Address

201 10th Street West, Bradenton, FL 34205

**Phone** 941-746-4131 x118

**Direct** 941-216-3464

**Email** [ASandall@BishopScience.org](mailto:ASandall@BishopScience.org)

[www.BishopScience.org](http://www.BishopScience.org)



#### Corporate Partners

Bradenton Herald | Herald-Tribune Media Group

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## Antonia Hover

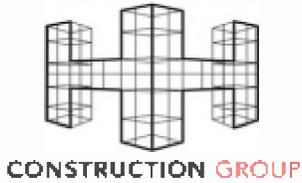
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**From:** Monica Nieto <mnieto@hhconstructiongroup.net>  
**Sent:** Friday, June 27, 2025 11:10 AM  
**To:** Consumer Contact  
**Cc:** Victor Salazar; Liza Garcia; Eva Filgueira; Oneyda Ayala  
**Subject:** Letter of Support  
**Attachments:** FPL Letter of Support.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning,  
Please see attached our letter of support, thank you.

Regards,



### Monica Nieto

Assistant Comptroller

📍 1046 E. 16th St. Hialeah, FL 33010  
✉️ [mnieto@hhconstructiongroup.net](mailto:mnieto@hhconstructiongroup.net)  
📞 (305) 441-2383  
📠 (786) 318-7259



**HH Construction Group**  
**1046 E. 16<sup>th</sup> Street**  
**Hialeah, FL 33010**  
**Ph: (305) 441-2383**

June 26, 2025

FPL  
General Mail Facility  
Miami, FL 33188-0001

RE: Letter of support

To Whom It May Concern,

We are writing to express our sincere appreciation for the outstanding service provided by FPL and its representatives. Throughout our experience, every individual we interacted with—ranging from customer service personnel to inspectors—was consistently reliable, honest, and helpful.

Their professionalism and in-depth knowledge ensured that any concerns we had were addressed promptly and effectively. We are genuinely pleased with the high level of service we received.

If you require any further information or have additional questions, please do not hesitate to contact us, thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Liza Garcia". The signature is fluid and cursive.

Liza Garcia  
Assistant Comptroller

## Antonia Hover

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**From:** Lilly Moreno <lillymore19@icloud.com>  
**Sent:** Friday, June 27, 2025 12:57 PM  
**To:** Consumer Contact  
**Subject:** FPL increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good afternoon, Commissioners.

My name is Lilly Moreno, and I have been a proud FPL customer for over four decades in Miami Dade County. As a homeowner and Account Executive for a recognized worldwide company, I value organizations that maintain high standards of service excellence.

FPL 's reputation parallels what I've come to expect from premier businesses. While no one prefers to pay higher prices, I understand that maintaining quality infrastructure and gold-standard service requires appropriate investments. I've personally witnessed FPL's efficiency in restoring power outages and their customer service representatives have consistently provided excellent support.

Even if competition were to enter the market, I believe I would continue choosing FPL because their brand speaks for itself. I appreciate their transparency regarding this proposed rate adjustment and hope for an outcome that is favorable for all.

Thank you for your time and consideration.

Regards,

Lilly Moreno

Sent from my iPhone

## Antonia Hover

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**From:** Campbell, Raymond (EthosEnergy) <Raymond.Campbell@ethosenergy.com>  
**Sent:** Friday, June 27, 2025 3:09 PM  
**To:** Consumer Contact  
**Cc:** Trevino, Arron (EthosEnergy)  
**Subject:** Docket No. 20250011-EI (FPL Quality of Service Provided to Santa Rosa Energy Center)

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Florida Public Service Commission,

I am Raymond Campbell the Facility Manager at Santa Rosa Energy Center located in Pace, Florida. I would like to provide insight into the quality of service Reggie Kennedy has provided as our FPL Customer Advisor. First of all Reggie is always professional, courteous, friendly, and eager to serve. Each year Reggie prepares a strategic plan tailored to Santa Rosa Energy Center and requests a time that is convenient to our schedule for him to review the plan with site management. Reggie explains the plan in detail and offers suggestions as to programs that FPL provides that we may qualify for that would be beneficial to lowering our power bill. Reggie also contacts us from time to time throughout the year asking if there is anything we may need his assistance with. On numerous occasions over the years, we have had questions regarding our power bill and Reggie has been able to provide the answers or get assistance from other FPL departments for explanations or clarification. Just recently we had a lightning arrestor short to ground that isolated us from the grid placing us in a black plant condition and unable to receive or provide power to the grid. Reggie was my first call, and he set the FPL wheels in motion and was able to help us procure and install the arrestors enabling Santa Rosa Energy Center to get back online much quicker than we would have been capable of doing without the help of FPL. Reggie has been a great partner for Santa Rosa Energy Center in the past and we look forward to working with Reggie in the future.

Thank you,

Raymond Campbell  
Facility Manager  
Santa Rosa Energy Center, LLC  
C: 850-380-5882  
O: 850-995-2125  
[raymond.campbell@ethosenergy.com](mailto:raymond.campbell@ethosenergy.com)

## Antonia Hover

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**From:** Lilly Moreno <lillymore19@icloud.com>  
**Sent:** Friday, June 27, 2025 6:43 PM  
**To:** Consumer Contact  
**Subject:** FPL customer comment Docket 20250011-EI

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Re: Docket No. 20250011-EI

>

>

> Good afternoon, Commissioners.

>

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>

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>

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>

> Thank you for your time and consideration.

>

> Regards,

>

> Lilly Moreno

>

>

> Sent from my iPhone