

Nickalus Holmes

From: Ellen Plendl
Sent: Friday, July 11, 2025 11:43 AM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 & 20240172
Attachments: FW: TECO bills out of control

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, July 11, 2025 11:38 AM
To: Ellen Plendl
Subject: FW: TECO bills out of control

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Pamela Sonogo <noreply@flgov.com>
Sent: Monday, July 7, 2025 6:03 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO bills out of control

Submitted

Mon, 07/07/2025 - 06:02

Sender Information

Pamela Sonogo
pam.sonogo@yahoo.com
3303526327

Subject

TECO bills out of control

Message

Dear Governor Desantis-

We, along with THOUSANDS of other customers are getting outrageous electric bills from TECO. If you go on the Nextdoor apps, you will see SO MANY people in dire need due to extreme electric bills. We have done everything to keep our bills down (ENERGY efficiency etc). They keep adding more and more extra charges and it's unsustainable for your citizens of this state. What can you do about this? We appreciate any help that you can give us.

IP Address

172.70.254.50

User Agent

Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.3 Safari/605.1.15 Ddg/18.5

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.