

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Tuesday, July 15, 2025 8:54 AM  
**To:** 'Ram Ramadoss'  
**Cc:** Consumer Contact  
**Subject:** RE: docket number, 20250029–GU

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250029, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

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**From:** Ram Ramadoss <ramgitha@gmail.com>  
**Sent:** Monday, July 14, 2025 5:18 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** docket number, 20250029–GU

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Hello Sir/Madam,

I am a Peoples Gas customer residing at 16148 Colchester Palms Dr Tampa FL.  
With respect to the above docket, I would like to submit the following questions -

1) In 2023 - PSC approved a \$106.7M revenue increase in the form of higher rates. In 2024, the spot price of Natural gas was lower than in 2023, but the customers saw no break/reprieve from high gas billing.

In 2025 - they are back seeking an additional \$103.6M

What has People's gas done meanwhile to reduce the billing price ? Has the \$212M of additional revenue collected since 2023 put to good use to reduce operational costs ? Were the lower cost of Natural gas in 2024 passed on as lower gas rates to customers ?

2) The NYMEX Natural gas futures price is \$3.32 as of 6th July 2025, There is constant price movement. For most of 2024, the Henry Hub natural gas spot price averaged \$2.20/MMBtu in 2024 What has People's Gas done to secure a steady fixed rate ?

3) Isn't People's Gas hedging by signing long term contracts for purchasing natural gas when the price of

Natural gas is low ?

4) It appears the only witness/expert that reviewed the rate increase was J.Pollock. He was representing the interests of the Florida Industrial Power Users Group, hence he was not representing the best interests of the residential class.

5) 1 of the reasons provided for the rate increase - they added 1260 new miles of (main & service) gas lines in the 25 months since Jan 2023 - What methodologies Did anybody in the PSC use to check if this number was not a gross exaggeration ?

6) Peoples Gas and Teco Electric (both owned by the same management) have been observed to consistently reduce the billing period to 28/29 days from 30/31 days, thus managing to bill 25 to 26 times every 2 years for the 24 months that make up the 2 year time period. I haven't been able to see all the bills all at once. So the additional month could have happened over a 3 year period or a 2 year period.

This appears to be a few years of malpractice to which they have not provided satisfactory answers to customer complaints and enquiries. Has it ever come to the attention of the PSC ? What kind of continuous active scrutiny does the PSC subject their regulated entities to ?

Thank you,  
Ram Ramadoss