

Antonia Hover

From: John Plescow
Sent: Tuesday, July 15, 2025 9:25 AM
To: Consumer Correspondence; Jean Mclean-Sinatra
Subject: FW: 20250011 - protest
Attachments: Docket Number 2925-0011; Positive Feedback for FPL's Quality of Service – Docket No. 20250011-EI; F FPL; E-Form Other Complaints TRACKING NUMBER: 210822; Docket Number 2025-0011; Docket # 2025-0011; FPL; Re: PSC Contact Form

Please, add to docket 20250011.

From: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>
Sent: Monday, July 14, 2025 3:14 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: 20250011 - protest

John
Please forward to Clerk's office.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Sent: Monday, July 14, 2025 2:45 PM
To: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>
Subject: 20250011 - protest

Please send to John to forward to clerks office.

Antonia Hover

From: ignacio sarmiento <sarmiento2000@yahoo.com>
Sent: Tuesday, July 8, 2025 10:56 PM
To: Consumer Contact
Subject: Docket Number 2925-0011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good afternoon,
I wanted to extend my appreciation for the outstanding service provided by our electric utility company. The reliability has been impeccable, which greatly benefited our daily activities. I am particularly impressed by the diversity of power used, which highlights your commitment to sustainability and innovation.

Thank you for your exemplary service.

Sincerely,

Ana Sarmiento
5842 SW 5 Terrace
Miami, Florida 33144

Antonia Hover

From: Petula Sankarsingh <petula@visionready.net>
Sent: Thursday, July 10, 2025 8:14 PM
To: Consumer Contact
Subject: Positive Feedback for FPL's Quality of Service – Docket No. 20250011-EI

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good evening,

Thank you for reaching out and for the opportunity to provide input on Docket No. 20250011-EI.

I'm happy to share my positive experience with FPL's Quality of Service. As both a residential customer and a business account holder, I've consistently experienced reliable service, timely communication, and responsive customer support. In a time when energy reliability is critical, I've found FPL to be a dependable partner in ensuring my home and business operations run smoothly.

I appreciate the company's efforts to invest in infrastructure and innovation while maintaining a strong commitment to community engagement and service.

Please consider this my statement of support for the quality of service FPL continues to provide.

Sending Positive Vibes,

Petula Sankarsingh, MBA

CEO & Founder, VisionReady

LifeStyle by Design Expert / Business Architect / Confidence Coach

📞 305-791-2610

✉️ petula@visionready.net

🌐 www.visionready.net



Liberating Women to Live the LifeStyle they Desire. Design your life.

Antonia Hover

From: Brandee Allen <brandee_allen@yahoo.com>
Sent: Friday, July 11, 2025 12:53 AM
To: Consumer Contact
Subject: F FPL

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good Evening,

I know every person on this board probably doesn't have to worry about buying groceries for their families every week and coming up with money to barely get by. You will never understand. Please know that normal people cannot keep up with the rates the FPL are requesting simply so their shareholders can make more money to put into their yachts or multimillion dollar homes. Not only is FPL a monopoly but they continue to show they do not care about the people of Florida. They charge erroneous deposits to peoples accounts(yeah make people Who are struggling to pay their bill, pay more). The PSC are corrupt for even entertaining this rate increase. Electricity and water should be non profit but yet here we are making billionaires off the backs of people who struggle everyday to make ends meet.

Brandee Allen

[Sent from Yahoo Mail for iPhone](#)

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Friday, July 11, 2025 1:24 PM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 210822

CUSTOMER INFORMATION

Name: Carol Spector
Telephone: 9043040956
Email: carol.spector@gmail.com
Address: 7606 Preserves Court SARASOTA FL 34243

BUSINESS INFORMATION

Business Account Name: Carol S Spector
Account Number:
Address: 4175 Tee Rd SARASOTA FL 34235

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

Details:

I oppose the proposed increase of rates for 2026 - 2029 by FPL. I am on a fixed income and cannot afford the rate increases, especially since FPL is making a substantial profit. Please protect the consumer and don't let the big corp. win.
Thank You.

Antonia Hover

From: Brittnie Bassant <brittnie.bassant@gmail.com>
Sent: Friday, July 11, 2025 2:26 PM
To: Consumer Contact
Subject: Docket Number 2025-0011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Brittnie Bassant
5151 Collins Ave
Apartment #1126
Miami Beach, FL 33140

To Whom It May Concern,

My name is Brittnie Bassant, and I reside at **5151 Collins Ave #1126, Miami Beach, FL 33140**. I am writing in regard to **Docket Number 2025-0011** to express my full support for FPL's rate request.

As a longtime customer of FPL, I've consistently experienced outstanding service—both in terms of reliability and customer care. Living in South Florida, where storm season is an annual reality, having a utility company that prioritizes swift restoration, and proactive communication makes a world of difference. After past storms, I've seen how quickly FPL crews mobilize and how hard they work to bring neighborhoods back online, often faster than expected.

The service has been reliable, with very few interruptions, and when there is an issue, it's resolved quickly and professionally. Their customer service team is responsive and helpful, which I don't take for granted.

I understand that rate increases can be sensitive, but I personally don't mind this one. I trust that the investment will continue to support the infrastructure, technology, and people that keep our lights on and our community resilient.

Thank you for the opportunity to share my experience.

Sincerely,
Brittnie Bassant

Antonia Hover

From: Adley Philossaint <aphilossaint@gmail.com>
Sent: Friday, July 11, 2025 4:30 PM
To: Consumer Contact
Subject: Docket # 2025-0011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom It May Concern:

My name is Adley Philossaint. I am an FPL customer and a South Florida resident. I want to express my gratitude to FPL for its excellent service, responsiveness, and high-quality customer care. While I am currently comfortable with the existing rates, I support the proposed rate adjustment to ensure the continued delivery of quality service.

Regards,

Adley Philossaint

Antonia Hover

From: sheenagibson123@gmail.com
Sent: Friday, July 11, 2025 4:32 PM
To: Consumer Contact
Cc: Sheena Gibson
Subject: FPL

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am writing in support of FPL's rate increase. I am particularly happy with FPL's speed and efficiency with restoring power. I can attest to their commitment to providing affordable and reliable energy. As someone who is at home all day, this efficiency is truly appreciated. As a valued customer I'm hoping that this efficient service continues in the future.

Thank You, Sheena Gibson

Sent from my iPhone

Antonia Hover

From: Gail Warren <gail.warren@gmail.com>
Sent: Monday, July 14, 2025 11:06 AM
To: Consumer Contact
Subject: Re: PSC Contact Form

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

- The name of the Utility in question - **ELECTRIC**
- The name on the account **GAIL WARREN**
- The account number **8843739577**
- The address on the account **5417 OAK GROVE CT, SARASOTA, FL 34233**
- The name of the Utility in question **FPL**
- The customer's mailing address **5417 OAK GROVE CT, SARASOTA, FL 34233**

THIS IS THE INFORMATION I READ ABOUT THE INCREASE

FPL, Florida Power & Light, is seeking a significant rate increase from the [Florida Public Service Commission](#) (PSC). The proposed increase, totaling \$8.961 billion over four years, is the largest in Florida and U.S. history. If approved, this would lead to higher monthly bills for customers, with the average customer potentially paying \$100-\$200 more annually by 2029, according to AARP. FPL argues the rate hike is necessary to cover the costs of infrastructure upgrades, renewable energy investments, and to meet the demands of a growing population, [according to WEAR-TV](#). However, consumer advocacy groups like AARP and The CLEO Institute are pushing back, arguing the increase unfairly burdens customers and benefits FPL's shareholders.

Gail Warren

5417 Oak Grove Ct, Sarasota, FL 34233

630-310-9395 - Mobile

630-960-1730 - LandLine

On Mon, Jul 14, 2025 at 9:10 AM Consumer Contact <Contact@psc.state.fl.us> wrote:

7/14/25

Dear Ms. Gail Warren:

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question
- The name on the account
- The account number
- The address on the account
- The customer's mailing address

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

Consina Griffin-Greaux - Analyst II

Office of Consumer Assistance & Outreach

contact@psc.state.fl.us

Toll Free - 800-342-3552

Toll Free Fax 800-511-0809

2540 Shumard Oak Blvd.

Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Webmaster <webmaster@PSC.STATE.FL.US>

Sent: Friday, July 11, 2025 4:14 PM

To: Consumer Contact <Contact@PSC.STATE.FL.US>

Subject: FW: PSC Contact Form

FYI.

From: Consumer Contact <Contact@PSC.STATE.FL.US>

Sent: Friday, July 11, 2025 11:18 AM

To: Webmaster <webmaster@PSC.STATE.FL.US>; gail.warren@gmail.com

Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question

Name: Gail Warren

Company:

Primary Phone: 6303109395

Secondary Phone: 6309601730

Email Address: gail.warren@gmail.com

Response requested? yes

Comments:

This is not the time to have the largest rate increase in history. We are all struggling with high prices for our basic necessities and needs. When is it all going to stop? I know our current government would go along with this increase but please, people on a fixed income just can't handle any more. I am on a fixed income and this is going to hurt me. Every day, it is apparent that Florida is not a good state to retire.