

Antonia Hover

From: John Plescow
Sent: Wednesday, July 16, 2025 8:26 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 210394

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Wednesday, July 16, 2025 7:49 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 210394

John,
Please forward to clerk's office. 20240173 C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, June 19, 2025 12:05 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 210394

CUSTOMER INFORMATION

Name: Kathy Dennis
Telephone: 8632668055
Email: katsathome2024@gmail.com
Address: 3942 Moog road holiday FL 34691

BUSINESS INFORMATION

Business Account Name: Kathy Dennis
Account Number:
Address: 3942 Moog road holiday FL 34691

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

I have 6 days to pay my pay for electric or I'll be shut off. I am a disabled, senior, 65 yo, with severe COPD, Oxygen, nebulizer. I don't have a regular doctor I use the virtual doctors because I can't leave my house. I'm currently in antibiotics and steroids because I can't breath at all. The pollen was so bad in February, I got real sick BECAUSE I have severe allergies & it flared up my COPD and I haven't recovered. I can't go outside, it's too hot and I can't breathe at all. So what am I supposed to do in 6 days? I did try to work yesterday, I couldn't do it even for all hour. I'm a delivery driver. I'm going to keep trying every day to work because I've gotta pay that bill somehow or I'll be shut off.