

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Wednesday, July 16, 2025 11:57 AM  
**To:** 'David Jones'  
**Cc:** Consumer Contact  
**Subject:** RE: FPL Docket # 20250011- EI

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** David Jones <davejonsie@gmail.com>  
**Sent:** Wednesday, July 16, 2025 11:11 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** FPL Docket # 20250011- EI

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Sir/Ma'am,

Please accept this message of appreciation on behalf of me and my family.  
Our current project at our home required FPL support. The customer service and problem solving were excellent!  
Additionally, we are grateful to have NOT lost power during the two most recent hurricanes to affect our area.

Sincerely,  
David Jones  
1285 Hall Rd.  
Malabar. FL