

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, July 16, 2025 9:58 AM
To: Consumer Correspondence
Subject: Docket No 20250001
Attachments: FW: Duke bills

See attached customer correspondence for Docket 20250001.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 15, 2025 2:42 PM
To: Ellen Plendl
Subject: FW: Duke bills

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Carol I Gerisch <noreply@flgov.com>
Sent: Monday, July 14, 2025 9:31 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke bills

Submitted
Mon, 07/14/2025 - 09:31

Sender Information
Carol I Gerisch
clgerisch@gmail.com
9739192330

Subject
Duke bills

Message
Why does Duke charge a fuel surcharge on our bills? My surcharge averages almost \$300 a month As a senior citizen this seems outrageous. I have friends all over the country- no one seems to get charged a fuel surcharge but Florida. Is there anyway you can work with duke to reduce this ridiculous amount?

IP Address
172.69.132.235

User Agent
Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:136.0) Gecko/20100101 Firefox/136.0

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