## July 16, 2025

Mr. Adam Teitzman, Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: NC Real Estate Projects, LLC dba Grenelefe Utility

Request for Staff Assisted Rate Increase

Docket No. 20250023-WS

Dear Mr. Teitzman,

Pursuant to the Staff's directions, please file the attached response to Staff's 2<sup>nd</sup> Data Request, response to #7, in the above-styled case.

Should you or any members of the Commission staff have any questions in this regard, please let us know.

Sincerely,

SUNDSTROM & MINDLIN, LLP

F. Marshall Deterding

F. Marshall Deterding Of Counsel

## FMD/brf

cc: Jacob Imig
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Florida Public Service Commission

Docket 20250023

NC Real Estate d/b/a Grenelefe Utilities

Staff Assisted Rate Case

## Response to Staff's 2<sup>nd</sup> Data Request #7

Radio Read Meters are digital read water meters that record and track water through the meter by gallons and monthly send a number to the master database center where each of the meter reads are compared to last months read and the difference is the amount of gallons of water that passed through the meter. Digital Meters have been chosen to replace the Manual (Human) read meters in order to accomplish the following:

- 1. Eliminate Human Error Humans manually viewing and then recording the water meter read leaves a lot of areas for mistakes to occur: reading the meter wrong, writing down the read incorrectly and possible angry employee can purposefully input a bad read. Benefit Reliable Accurate Reads
- 2. Replace the monthly meter reader travelling to each meter and inputting a monthly read. Benefit Saves Money and assures accuracy in reads
- 3. The Meters beam the exact # from the meter Benefits Less Re Reads of meters, no wasted time travelling to all the meters every month, and lessened liability of employees on customers property.
- 4. The utility's existing meters are well past their useful lives and are Archaic in type. The utility must undertake the replacement of all existing meters immediately and has chosen to upgrade to the industry standard when doing so.

Alternatives considered were:

1. Replace the Manual Meters with new manual meters – would not relieve the Human Error or diminish the amount of meter reads, just give better meter reads than the old manual meters.