

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Wednesday, July 16, 2025 4:00 PM  
**To:** 'Janet Hill'  
**Cc:** Consumer Contact  
**Subject:** RE: Keep FPL Rates Down Docket #20250011

Good Afternoon

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io>  
**Sent:** Wednesday, July 16, 2025 3:56 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep FPL Rates Down Docket #20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commissioners,

As a Florida Power & Light (FPL) customer, I strongly oppose the largest rate increase in U.S. History. This excessive hike would place an unfair burden on customers, especially low-income customers or older adults on fixed incomes who simply cannot afford to pay more.

With costs for housing, healthcare, and everyday essentials already high, the last thing I need is a higher electric utility bill. FPL is already a highly profitable company—asking customers to pay more just to boost corporate profits is completely unacceptable.

I urge you to reject FPL's request for a higher return on equity and increase to the monthly base rate. The PSC must prioritize customers over corporate greed and ensure utility rates remain fair and affordable.

Please stand up for Floridians and say NO to this massive rate hike.

Thank you for your time and consideration.

Sincerely,

Janet Hill  
37 Hampshire Lane  
Boynton Beach FL, 33436-7414  
[janetelihu@gmail.com](mailto:janetelihu@gmail.com)

## Nickalus Holmes

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**From:** Microsoft Outlook  
**To:** 'Janet Hill'  
**Sent:** Wednesday, July 16, 2025 4:00 PM  
**Subject:** Undeliverable: RE: Keep FPL Rates Down Docket #20250011

### Delivery has failed to these recipients or groups:

['Janet Hill' \(janeteliu@gmail.com\)](mailto:janeteliu@gmail.com)

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (janeteliu@gmail.com:blocked)'.

The following organization rejected your message: mx-outbound23-124.us-east-2b.ess.aws.cudaops.com.

### Diagnostic information for administrators:

Generating server: Exch2016.psc.state.fl.us

janeteliu@gmail.com

mx-outbound23-124.us-east-2b.ess.aws.cudaops.com

Remote Server returned '550 permanent failure for one or more recipients (janeteliu@gmail.com:blocked)'

### Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by  
Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server  
(version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id  
15.1.2507.57; Wed, 16 Jul 2025 15:59:48 -0400  
Received: from Exch2016.psc.state.fl.us ([:1]) by Exch2016.psc.state.fl.us  
([:1]) with mapi id 15.01.2507.057; Wed, 16 Jul 2025 15:59:48 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: 'Janet Hill' <janeteliu@gmail.com>  
CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: RE: Keep FPL Rates Down Docket #20250011  
Thread-Topic: Keep FPL Rates Down Docket #20250011  
Thread-Index: AQHb9outEmSyrYe/zU6IF3914I7IGLQ1K0FA  
Sender: Nickalus Holmes <NHolmes@psc.state.fl.us>  
Date: Wed, 16 Jul 2025 19:59:48 +0000  
Message-ID: <8639ed95dfb54097bda52beb72e5f594@psc.state.fl.us>  
References: <627e80df2cd3d367a9664f13a33407f7@swift.generated>  
In-Reply-To: <627e80df2cd3d367a9664f13a33407f7@swift.generated>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
x-ms-exchange-messagesentrepresentingtype: 2

x-originating-ip: [199.250.30.42]  
Content-Type: multipart/alternative;  
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MIME-Version: 1.0