

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Thursday, July 17, 2025 8:27 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250011 and 20250001  
**Attachments:** FW: Utility companies need investigations on what they are doing.

See attached customer correspondence for Docket 20250011 and 20250001.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, July 17, 2025 8:16 AM  
**To:** Ellen Plendl  
**Subject:** FW: Utility companies need investigations on what they are doing.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.**

Thank you.

Sincerely,

**Martha Lynn**  
**Office of Citizen Services**  
**Executive Office of the Governor**

**From:** william Arroyo <noreply@flgov.com>  
**Sent:** Tuesday, July 15, 2025 12:43 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Utility companies need investigations on what they are doing.

### Submitted

Tue, 07/15/2025 - 12:42

### Sender Information

william Arroyo  
[williamarroy75@gmail.com](mailto:williamarroy75@gmail.com)  
3864025213

### Subject

Utility companies need investigations on what they are doing.

### Message

Good morning Mr. DeSantis and thank you for the awesome job you have done so far , I'm a resident of Volusia county in the city of Edgewater. I have lived in this city since 2003 and I've notice that Utilities have been jacking up prices despite gas prices coming down. Fpl has increased their rates exponentially despite them saying its lower \$300. Water the same my comsuption being \$25 but my total bill is \$180 dollars? why? needs to be investigated. We are flooding all over the streets??? help!

### IP Address

172.68.12.216

**User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/138.0.0.0 Safari/537.36

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