

Antonia Hover

From: John Plescow
Sent: Thursday, July 17, 2025 3:32 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket # 20250011-EI

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, July 17, 2025 3:18 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket # 20250011-EI

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Jay Merrill <Jay@yourtitanteam.com>
Sent: Wednesday, July 16, 2025 11:08 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket # 20250011-EI

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Customer Service Department
Florida Power & Light Company

Dear Florida Power & Light Team,

I am writing to express my sincere appreciation for the outstanding service we have received from Florida Power & Light. Our experience with your company has consistently been positive, and I felt compelled to let you know how much we value your dedication to your customers.

From the reliability of our power supply to the responsiveness of your customer service team, FPL has exceeded our expectations. Any time we've had questions or needed assistance, your representatives have been knowledgeable, courteous, and prompt. It's clear that FPL prioritizes both efficiency and customer satisfaction.

In an era where good service can often go unnoticed, we want to take a moment to say thank you. Please pass along our gratitude to the entire FPL team. Your hard work and commitment do not go unnoticed, and we are truly grateful to be your customers.

Jay Merrill

Electrical Estimator

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