

From: John Plescow
Sent: Friday, July 18, 2025 8:59 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket no. 20250011-EI

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Friday, July 18, 2025 8:38 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket no. 20250011-EI

John,
Please forward to clerk's office.
C'Griffin-Greaux

-----Original Message-----

From: Mary Mary <rn2luvv@yahoo.com>
Sent: Thursday, July 17, 2025 11:05 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket no. 20250011-EI

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good evening

I am writing to extend my sincere appreciation for the exceptional reliability and service that Florida Power & Light has consistently provided to me and my community.

In a time where dependable utilities are more critical than ever, FPL has truly set the bar for excellence. I have experienced minimal disruptions over the years, and even in the rare instances of outages due to storms or maintenance, communication has been clear, proactive, and timely. The quick restoration of power, along with the frequent updates through texts and the FPL app, have made a tremendous difference in planning and peace of mind.

Your dedication to innovation, infrastructure improvement, and customer service does not go unnoticed. As a Florida resident and a customer, I feel genuinely fortunate to rely on a provider that values efficiency, reliability, and the well-being of its customers.

Please extend my thanks to your field crews, customer service representatives, and everyone behind the scenes who works tirelessly to ensure our homes and businesses are powered safely and consistently.

Respectfully

Mary Ordonez