

Antonia Hover

From: John Plescow
Sent: Friday, July 18, 2025 2:35 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket No. 20250011-El.Florida PSC

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Friday, July 18, 2025 2:26 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket No. 20250011-El.Florida PSC

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Rogelio Basnuevo <rogelio.basnuevo@gmail.com>
Sent: Friday, July 18, 2025 2:06 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket No. 20250011-El.Florida PSC

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To the Office of Commission Clerk, Florida Service Commission;

I have been a residential customer of FPL in Miami for over 39 years and was also, before retirement, a commercial customer in Ft. Lauderdale for over 10 years in the electronic/manufacturing industry. The service reliability was acceptable and customer service impeccable.

I am in agreement with the steps FPL is taking to improve the reliability for areas currently with overhead service with the lateral under-grounding program needed to prevent outages during high wind times in South Florida.

Keeping bills as low as possible is always welcome, but keeping critical electrical service on most of the time is crucial.

Thank you for considering my input,

Rogelio Basnuevo