

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Monday, July 21, 2025 9:10 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250034  
**Attachments:** FW: Duke energy bills

See attached customer correspondence for Docket 20250034

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Friday, July 18, 2025 2:38 PM  
**To:** Ellen Plendl  
**Subject:** FW: Duke energy bills  
**Attachments:** IMG\_4126.jpeg; IMG\_4125.jpeg

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

**Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.**

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Leonard Alphin <noreply@flgov.com>  
**Sent:** Thursday, July 17, 2025 7:43 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Duke energy bills

**Submitted**  
Thu, 07/17/2025 - 19:41

**Sender Information**  
Leonard Alphin  
[pctekk@yahoo.com](mailto:pctekk@yahoo.com)  
4074636694

**Subject**  
Duke energy bills

**Message**  
We need help sir,

Duke energy bills just keeps going up. It's really putting a hit on everybody when your bill is 500-600 bucks a month. Duke included a notice with my bill today stating rates were going up again to cover the costs of a solar farm somewhere that does nothing for me. They keep telling us things to do to save but the rates keep going up we are chasing a moving carrot

My bill this month was 444.00. 3 bd room 2 bath 1800 sq ft. Newer roof, newer windows and ac, new insulation

**IP Address**

172.68.7.73

**User Agent**

Mozilla/5.0 (Macintosh; Intel Mac OS X 10\_15\_7) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.5 Safari/605.1.15

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

**Rates effective with August 2025 bills**  
**Important information about changes to**  
**Duke Energy Florida's rates**

Duke Energy Florida is delivering on its commitment to provide cleaner, smarter energy solutions to benefit all Florida customers.

Duke Energy Florida filed with the Florida Public Service Commission (FPSC) to recover costs associated with the Sundance Solar Renewable Energy Center in Madison County, Fla.

At peak output, each of the four 74.9-megawatt solar sites will generate enough electricity to power the equivalent of approximately 23,000 homes, while displacing 1.2 million cubic feet of natural gas, 15,000 barrels of fuel oil and 12,000 tons of coal annually.

This is part of Duke Energy Florida's plan to add a total of 12 new solar sites, adding 900 MW of cost-effective solar facilities within the state by year-end 2028.

If approved by the FPSC, the impact to residential customer rates will be 48 cents per 1,000 kWh. The Sundance Renewable Energy Center is expected to serve customers starting in July 2025 and will be reflected in customers' August 2025 bills. The residential bill will be \$179.09 per month for a residential customer who uses 1,000 kWh.

The company continues to support customers by connecting them with available assistance and offering tools and programs – including flexible payment plans – to help manage their bills. Learn more at [duke-energy.com/summersavings](https://duke-energy.com/summersavings).



duke-energy.com

800.700.8744

## Billing summary

Previous Amount Due	\$414.68
<i>Payment Received Jun 23</i>	-414.68
Current Electric Charges	385.27
EnergyWise	-11.00
Products and Services	7.99
Taxes	64.06
<b>Total Amount Due Aug 04</b>	<b>\$446.32</b>

your usage snapshot