

**Antonia Hover**

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**From:** Office of Commissioner Fay  
**Sent:** Monday, July 21, 2025 1:30 PM  
**To:** Commissioner Correspondence  
**Subject:** Docket No. 20250011  
**Attachments:** We Can't Afford Higher Rates; Reject the FPL rate hike!

Place the attached emails in Docket No. 20250011

## Antonia Hover

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**From:** dortonpasche@everyactioncustom.com on behalf of Pasche Robinson  
<dortonpasche@everyactioncustom.com>  
**Sent:** Thursday, July 17, 2025 7:43 PM  
**To:** Office of Commissioner Fay  
**Subject:** We Can't Afford Higher Rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Andrew Fay,

I am writing as a concerned Florida resident and customer of Florida Power & Light (FPL). I received notification that FPL intends to increase rates for their customers across the state, hurting the most vulnerable in our communities the most. We urge you to rethink this decision and not increase our bills.

This past year has been challenging and unrelenting, and folks have spent it worrying; worrying about the health and safety of their families and friends; worrying about finding work or being safe at work; worrying about the future of the business they built from the ground up; and worrying about making sure that they could keep the lights and heat on at home. For many of us, the pandemic has changed all of our lives in ways we'll still likely be grappling with long after the pandemic comes to an end.

Nevertheless, for some reason, corporate greed seems to be more important than the sustainability of our communities and our livelihood. This was evident when FPL, among several other power companies resumed closing customer accounts due to non-payment during the second wave of the pandemic. Now, they want to increase rates for their most vulnerable customers. We can't allow companies to continue taking advantage of working-class families, and luckily, you have the power NOW to stop this.

Our families need relief, real solutions to the climate crisis and fair and affordable utility rates. By raising prices, FPL is treating energy as a commodity when it's a necessity. We are demanding that Florida Power & Light halt this unfair plan and that Florida's Public Service Commission require FPL to maintain fair rates for their consumers, and prioritize the communities they serve.

Sincerely,  
Mrs. Pasche Robinson  
207 E Char Ln Crescent City, FL 32112-4140 dortonpasche@gmail.com

**Antonia Hover**

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**From:** Rhonda Roff (commissioner.fay@psc.state.fl.us) Sent You a Personal Message  
<kwautomail@sendgrassroots.com>  
**Sent:** Saturday, July 12, 2025 11:03 AM  
**To:** Office of Commissioner Fay  
**Subject:** Reject the FPL rate hike!

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Commissioners:

I urge you to reject what would be the largest utility rate increase in U.S. history.

Over the past five years, FPL customers have seen their annual bills increase by more than \$400. These ongoing rate hikes hit hardest for low-income families and seniors living on fixed incomes—Floridians who are already struggling to keep up with the rising cost of essentials like gas, housing, and healthcare. Adding another unaffordable rate hike on top of these burdens is unacceptable.

It is especially egregious to ask customers to pay more when FPL has reported more than \$10 billion in profits over the last five years. This proposal does not reflect the needs of everyday Floridians—it reflects the priorities of corporate shareholders and executives looking to maximize returns at the expense of the public.

The Public Service Commission has a duty to ensure that utility rates are just, reasonable, and in the public interest. I respectfully urge you to reject FPL's request to increase the monthly base rate and raise its return on equity. Floridians deserve fair and affordable energy—not price hikes that fuel corporate profits.

Please stand up for Florida's working families, retirees, and vulnerable communities, and say NO to this rate hike.

Thank you,

Sincerely,

Rhonda Roff  
30290 Josie Billie Hwy  
Clewiston, FL 33440  
marshmaid@gmail.com  
(954) 347-2335

This message was sent by KnowWho, as a service provider, on behalf of an individual associated with Sierra Club. If you need more information, please contact Member Care at Sierra Club at [member.care@sierraclub.org](mailto:member.care@sierraclub.org) or (415) 977-5673.