

Antonia Hover

From: John Plescow
Sent: Tuesday, July 22, 2025 10:38 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 210995

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, July 22, 2025 10:36 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 210995

John,

Please forward to clerk's office. 20250011

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, July 21, 2025 4:21 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 210995

CUSTOMER INFORMATION

Name: Syed Rizvi
Telephone: 9546078743
Email: Waqarrizvi1950@hotmail.com
Address: 4130 NW 8th lane Pompano beach FL 33064

BUSINESS INFORMATION

Business Account Name: Syed W Rizvi
Account Number: 0478045107
Address: 4130 NW 8TH LANE Pompano beach FL 33064

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

For the past 1 1/2 years, they've been robbing us. They take 33-40% of my social security checks and use it towards fpl billing. I have brand new impact windows, energy saving bulbs, and do everything to prevent a high bill. meanwhile, they're stealing the money from out my hands. How can I survive with the leftover money from social security when FPL BILLING is practically stealing money and no one is doing anything. I WANT them to be investigated. It's not right.