

Antonia Hover

From: John Plescow
Sent: Tuesday, July 22, 2025 10:59 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: FPL Docket No. 20250011-EI

Please, disregard the previous E-mail for this customer, and please, see the following:
Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Tuesday, July 22, 2025 10:40 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: FPL Docket No. 20250011-EI

John,
Please forward to clerk's office. 20250011
C'Griffin-Greaux

From: GULLEY MELISSA (US Stores) <melissa.gulley@us.stores.mcd.com>
Sent: Monday, July 21, 2025 9:21 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: FPL Docket No. 20250011-EI

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Gull-Tree Investments, LLC
G-MAC Corp. dba McDonald's
P. O. Box 571205
Miami, FL 33257
Melissa.gulley@us.stores.mcd.com

July 22, 2025

Dear Public Service Commissioners,

I hope this letter finds you well. My name is Melissa A. Gulley, and I am a business owner in Miami, operating several establishments in our vibrant community. I wanted to take a moment to express my appreciation for the exceptional reliability and customer service that Florida Power and Light (FPL) consistently provides.

As you know, running a business comes with its own set of challenges, and reliable power is critical to our operations. I have always been impressed with FPL's commitment to maintaining a dependable energy supply. In my experience, outages are rare, and when they do occur, your team responds promptly to restore service. This reliability allows me to focus on serving my customers without the constant worry of power interruptions.

Furthermore, I have found your customer service to be exemplary. Whether I have questions about my service, need assistance with billing, or require guidance on energy-saving programs, your representatives are always courteous, knowledgeable, and eager to help. This level of service not only enhances my experience as a customer but also reflects positively on my businesses in the community.

I understand that FPL has recently proposed a rate increase, and I want to express my support for this necessary step. I recognize that the cost of doing business, particularly in the ever-evolving energy sector, requires continual investment in infrastructure and technology to maintain the high standards of service we have come to expect. While any increase in rates may pose a challenge, I believe that the benefits of reliability and the quality of service provided by FPL truly justify the investment.

Thank you for your ongoing commitment to our community and for ensuring that businesses like mine can thrive. I look forward to continuing our partnership and supporting FPL as you work to enhance and expand your services.

Warm regards,

Melissa A. Gulley
Gull-Tree Investments, LLC
G-MAC Corp. dba McDonald's
P. O. Box 571205
Miami, FL 33257
786-419-5591