

Antonia Hover

From: John Plescow
Sent: Tuesday, July 22, 2025 11:35 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Public Comment – Docket No. 20250011-EI

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Tuesday, July 22, 2025 11:04 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Public Comment – Docket No. 20250011-EI

John,
Please forward to clerk's office. 20250011
C'Griffin-Greaux

From: Georgie Brown <georgie@soflocollective.com>
Sent: Tuesday, July 22, 2025 10:38 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Public Comment – Docket No. 20250011-EI

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Dear Florida Public Service Commission,

My name is Georgie Brown, and I've been a loyal FPL customer for over 35 years, living in a 1958 home in Pompano Beach (310 SE 12th Street, Pompano Beach 33060) that—like many older homes—has its quirks. Over the past year alone, I've had to call on FPL for a few things: a powerline tangled in trees and a meter on the verge of failure. Both times, it was a simple call and an even simpler fix. The FPL team showed up promptly, handled the situation professionally, and left me impressed with their responsiveness and care.

Beyond my personal experience, I also work closely with organizations and businesses throughout the community. From that lens, I see FPL not just as a utility provider but as a true community partner—always showing up, always giving back.

It's easy to overlook what works well. But FPL's quality of service—both in the field and in how it supports the broader community—deserves to be acknowledged.

Sincerely,
Georgie

Georgie Brown
CEO & Founder
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