

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of:
In re:

DOCKET NO. 20250029-GU

Petition for rate increase by
Peoples Gas System, Inc.

_____/

PROCEEDINGS: SERVICE HEARING

COMMISSIONERS
PARTICIPATING:

CHAIRMAN MIKE LA ROSA
COMMISSIONER ART GRAHAM
COMMISSIONER GARY F. CLARK
COMMISSIONER ANDREW GILES FAY
COMMISSIONER GABRIELLA PASSIDOMO SMITH

DATE: Monday, July 14, 2025

TIME: Commenced: 1:00 p.m.
Concluded: 1:35 p.m.

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: DEBRA R. KRICK
Court Reporter and
Notary Public in and for
the State of Florida at Large

PREMIER REPORTING
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2 MALCOLM N. MEANS, ESQUIRE, Ausley Law Firm,
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4 appearing on behalf of Peoples Gas System, Inc. (PGS).

5 CHARLES REHWINKEL, DEPUTY PUBLIC COUNSEL,
6 OFFICE OF PUBLIC COUNSEL, c/o The Florida Legislature,
7 111 West Madison Street, Room 812, Tallahassee, FL
8 32399-1400, appearing on behalf of the Citizens of the
9 State of Florida (OPC).

10 JACOB IMIG and MAJOR THOMPSON, ESQUIRES, FPSC
11 General Counsel's Office, 2540 Shumard Oak Boulevard,
12 Tallahassee, FL 32399-0850, appearing on behalf of the
13 Florida Public Service Commission (Staff).

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1 P R O C E E D I N G S

2 CHAIRMAN LA ROSA: Well, good afternoon,
3 everybody, and welcome to this virtual Service
4 Hearing for Peoples Gas System. Thank you all,
5 again, for attending this Customer Service Hearing.
6 This is part of our review of Peoples Gas Systems
7 and their request for a rate increase. Today's
8 service hearing is an important part of the process
9 and dedicated to hearing from you, the customers.

10 My name is Mike La Rosa. It is a privilege to
11 serve here as the Chairman of the Florida Public
12 Service Commission, and with me are my fellow
13 Commissioners. I would like to just give them a
14 quick opportunity to introduce themselves, and we
15 will start with Commissioner Clark.

16 COMMISSIONER CLARK: Thank you, Mr. Chairman.

17 Gary Clark. Let me just say a very special
18 thank you to the customers who have taken time out
19 of your schedule today to be here with us
20 virtually. We look forward to hearing your
21 testimony today, especially are interested in
22 hearing about the quality of the service that you
23 have received, and hope that you can give us some
24 insights into the level -- those levels of service
25 and commitment that PGS has.

1 Thank you.

2 COMMISSIONER PASSIDOMO SMITH: Hello,
3 everyone. I am Commissioner Gabriella Passidomo
4 Smith. I just want to echo comments from
5 Commissioner Clark. Thank you for taking the time
6 to speak with us today.

7 I kind of will give my little spiel that I
8 like to say at these customer service hearings that
9 we know sometimes it's hard to get away to talk to
10 us, you know, in the middle of a workday, so we
11 want to make sure that you know you still have an
12 opportunity to get your comments to us, but in
13 written form. We will read those and take those
14 into consideration just as if you are speaking to
15 us today.

16 Thank you.

17 COMMISSIONER FAY: Thank you, Mr. Chairman.

18 This is Commissioner Fay. I also appreciate
19 the customers. I know that everybody's time is
20 valuable, and so I will be brief and defer back to
21 them so we can hear their comments today.

22 Thank you.

23 CHAIRMAN LA ROSA: Excellent. Thank you. And
24 Commissioner Graham is also logged in on-line, so
25 all five of us are here and present.

1 With us on the phone is also a Spanish
2 interpreter. If Spanish interpretations are
3 needed, just go ahead and just, you know, mention
4 that as you start your remarks, and then we will
5 allow them to introduce -- or to translate as,
6 again, as necessary.

7 Staff, let's go ahead and get us started and
8 start by reading the notice.

9 MR. THOMPSON: Thank you, Chairman.

10 By notice issued in this docket, this time and
11 place has been set for a Customer Service Hearing
12 in Docket No. 20250029-GU. The purpose of the
13 service hearing is set out more fully in the
14 notice.

15 CHAIRMAN LA ROSA: Excellent. Great.

16 Now, let's go ahead and take appearances of
17 the counsel. Let's start with Peoples Gas.

18 MR. MEANS: Thank you, Mr. Chairman. I am
19 Malcolm Means. I am with Ausley McMullen Law Firm
20 appearing on behalf of Peoples Gas. And also with
21 me is Karen Sparkman Vice-President of Customer
22 Experience.

23 Thank you.

24 CHAIRMAN LA ROSA: Thank you.

25 OPC.

1 MR. REHWINKEL: Thank you, Mr. Chairman. My
2 name is Charles Rehwinkel, I am Deputy Public
3 Counsel, appearing on behalf of the customers of
4 Peoples Gas.

5 Thank you.

6 CHAIRMAN LA ROSA: Great. Thank you.

7 Staff.

8 MR. THOMPSON: Major Thompson and Jacob Imig
9 on behalf of Florida Public Service Commission
10 staff.

11 CHAIRMAN LA ROSA: Great. Thank you, counsel.

12 And again, thank you all for participating
13 today and sharing your experience for the quality
14 of service you are receiving from Peoples Gas.

15 In September, there will be a more technical
16 hearing where the Commission will hear from
17 witnesses. We will hear evidence in the case. I
18 encourage you -- we encourage you to follow along
19 through our website to give you a better
20 understanding of how our process works and what we
21 consider and deliberate on as we make decisions in
22 the case.

23 In addition to sharing your comments today,
24 you can also provide written comments and
25 additional material by paper mail or via email. To

1 contact us by mail, you can find a pre-addressed
2 comment card for download on our website or you can
3 email clerk@psc.state.fl.us. That's
4 clerk@psc.state.fl.us. Reference the docket
5 number. That's the docket number of this case,
6 which is 20250029-GU. Again, 20250029-GU. Just
7 put that in the subject line and it will get sent
8 to the appropriate place.

9 And whether your comments are made verbally
10 today or they are received in writing, just please
11 be assured that those comments are considered and
12 will be evaluated as part of the case.

13 Let's go ahead and move to opening statements.
14 We will hear from the parties, if we can just start
15 with maybe a brief three-minute opening statement,
16 and we will start in the same order.

17 Peoples.

18 MS. SPARKMAN: Good afternoon, Commissioners,
19 and ladies and gentlemen. I am Karen Sparkman,
20 Vice-President Customer Experience for Peoples Gas
21 Systems, Inc.

22 We have provided information about our request
23 to our customers, and this information is readily
24 available on our website, so I won't go over that
25 again here. We are looking forward to hearing from

1 our customers today, and we appreciate the
2 opportunity to participate here.

3 We are available to help. If you have
4 specific questions regarding our request for a rate
5 increase or have questions about your gas bill or
6 other service concerns, please call this number,
7 1(800)272-3170, where we have team members
8 available and standing by to address any questions
9 that you may have.

10 Thank you.

11 CHAIRMAN LA ROSA: Great. Thank you.

12 MR. REHWINKEL: Thank you, Mr. Chairman, and
13 thank you to the customers who are listening and
14 who are participating today for taking the time to
15 appear and perform your civic duty to participate
16 in government by providing testimony, evidence and
17 helpful information to the appointed
18 representatives of your elected representatives.
19 Your sworn testimony will be used as evidence in
20 this hearing.

21 And I want to thank the Commission especially
22 for providing this opportunity, and the in-person
23 opportunities down state, to hear from the
24 customers of Peoples Gas. We appreciate that on
25 behalf of our clients.

1 My name is Charles Rehwinkel. I am the Deputy
2 Public Counsel, and I am the attorney assigned by
3 Walt Trierweiler, the Public Counsel, to handle
4 this case on your behalf. The Office of Public
5 Counsel is a special agency established by the
6 Florida Legislature and impartially overseen by a
7 joint committee of that Legislature. Now, in our
8 51st year, we are statutorily established as the
9 lawyers representing you in this case. The Public
10 Counsel is independent of the Public Service
11 Commission. We are your lawyers, and we are proud
12 to represent you.

13 As you have heard, Peoples Gas, and you may
14 have read in the materials, is back before the
15 Commission a mere two years after raising your
16 rates by over \$100 million effective January 1,
17 2024. On March 31st of 2025, they came back to the
18 Commission seeking approval for two back-to-back
19 increases that would raise your rates by another
20 \$124 million over a 366-day period beginning
21 January 1, 2026. For their trouble, the company
22 also wants to increase their allowed profit from
23 10.15 percent to 11.3 percent, which would be the
24 highest profit allowance in the state, and one of
25 the highest in the country.

1 The Public Counsel has intervened in this
2 case, and we have hired nationally recognized
3 expert witnesses in accounting and finance who have
4 testified that the company is entitled to no more
5 than a one-time \$30 million increase in rates and a
6 much lower profit level.

7 I would love to go into detail about our
8 office and our experts' differences with the
9 company, but rather than take up your time, I will
10 turn it over to you so you can let the Commission
11 hear from you about service, rates, affordability
12 and any other concerns you may have about your
13 service. That, after all, is the reason why we are
14 here today.

15 In any event, we will aggressively contest
16 this rate increase in a professional manner on your
17 behalf. You are entitled to rates that are fair,
18 just and reasonable. It is our mission to advocate
19 that you receive that.

20 Thank you.

21 CHAIRMAN LA ROSA: Great. Thank you.

22 Now, let's move to the testimony portion of
23 today's virtual service hearing. Now we will hear
24 from, again, from the customers. Your comments
25 will become part of the official record and,

1 therefore, subject to cross-examination, meaning
2 that you may be asked questions either by the
3 parties that are here before us today, or by one of
4 us Commissioners. That's not intended to
5 intimidate in any mean. It's just intended to
6 better understand, or maybe go a little bit further
7 in-depth to what's being offered as testimony.

8 To make sure that all of your neighbors have
9 an equal opportunity to speak, we are going to
10 limit comments to three minutes. I won't be overly
11 strict, but you will hear a noise at three minutes,
12 and just if you haven't gotten to the conclusion,
13 please try to get, or bring it in for a landing at
14 that point in time, and I will ask staff just if
15 you can play the quick noise of what the customer
16 will hear. It won't be dead silent like this. It
17 will be an actual noise, we promise.

18 Very, very subtle. So we are not trying to
19 scare you with it, but there will be a noise that
20 is played, and hopefully you heard it there. So
21 when you hear that, please just try to bring your
22 comments to a close.

23 Helping me out today will be Mr. Rehwinkel,
24 with the Office of Public Counsel. You heard him
25 here earlier, and he will go ahead and call your

1 name as it's your turn to speak.

2 We only have eight speakers right now
3 currently signed up -- there it was again. That's
4 telling me to hurry up. So we only have eight
5 speakers, so, customers, just be ready to go and be
6 ready to speak as, again, because there is not a
7 lot of folks that are lined up.

8 Let's go ahead and get us started and let's go
9 and call the first speaker, Mr. Rehwinkel.

10 MR. REHWINKEL: Thank you, Mr. Chairman.

11 The Citizens call Donald Davis to provide
12 testimony.

13 CHAIRMAN LA ROSA: Mr. Davis, if you are on
14 the line, you are recognized, my friend. Mr.
15 Davis, are you on the line, Donald Davis? Not
16 hearing Donald Davis, we will come back to him.

17 Anyone that we call that does not respond, we
18 will just come back to you here at the end, so
19 let's move to the next name.

20 MR. REHWINKEL: Thank you, Mr. Chairman.

21 The next witness that the Citizens call is
22 Jason LaGosh or LaGosh.

23 PUBLIC COMMENT

24 MR. LaGOSH: Yeah. Hi. Hello. My name is
25 Jason LaGosh. My address is 826 Alameda Street,

1 Orlando, Florida. I want to thank the Commission
2 for their time today and for the opportunity to
3 share my experience with Peoples Gas, which has
4 been an entirely positive one.

5 I have been a Peoples Gas customer now for a
6 little over two years. However, when I first moved
7 into my home several years prior to that, the home
8 was not connected to natural gas service even
9 though Peoples Gas did offer the service in my
10 neighborhood. As part of a home renovation project
11 a couple of years ago now, I reached out to Peoples
12 Gas to inquire about adding their service. It
13 turned out because I committed to installing two
14 new appliances that use natural gas, they covered
15 the full cost of installing the service line from
16 the street, along with the meter up to the house.

17 That whole process was incredibly simple, and
18 I found Peoples Gas employees that I worked with
19 throughout the process, both in terms of the
20 initial customer service contact and the folks
21 doing the hard work of installing the line itself,
22 that everyone was professional throughout.

23 Now that I have had the service for a couple
24 of years, I find it to be both reliable and
25 affordable. I have yet to encounter any service

1 disruptions or any other issues. In fact, in the
2 few instances where I have lost electricity for
3 extended periods of time in my home, I have relied
4 on my natural gas appliances, particularly the gas
5 grill, as sort of a lifeline for my family. So
6 overall, I appreciate the quality service provided
7 by Peoples Gas, and really my only regret is that I
8 didn't consider it sooner.

9 Thank you, again, to the Commission for the
10 opportunity to participate today. I am happy to
11 answer any questions.

12 CHAIRMAN LA ROSA: Great. Thank you.

13 Commissioners, parties, any questions? Seeing
14 none, thank you, sir, for your testimony.

15 MR. LaGOSH: Thank you.

16 MR. REHWINKEL: Mr. Chairman, the next witness
17 the Citizens call is Julia or Julia Segui.

18 PUBLIC COMMENT

19 MS. SEGUI: Yes, I'm Mrs. Segui. Thank you
20 for the opportunity to speak before -- with you
21 also.

22 We have been customers with the company for
23 almost 20 years. My husband worked a couple
24 decades before he passed away for TECO, and I was
25 calling concerning this increase also because the

1 usage is very, very low. I mean, each month, it's,
2 like, \$3 or \$4, and when they add all of the
3 customer service, which the other gentleman
4 mentioned they've already increased it recently, it
5 ends up costing about close to \$30 for those \$3
6 worth of gas. And if they go up again, then it's
7 going to cost, with the taxes and the customer fee,
8 probably close to \$40, and it just doesn't seem
9 reasonable that there is not some type of a
10 discount for either the seniors or for those who
11 have -- are retirement age and they have limited
12 income, and everybody knows Social Security isn't
13 all that these days, and also a fellow and former
14 employee, I should say.

15 So they can check the records. I gave the
16 phone before the information of our street address
17 and everything. So my issue is the affordability.
18 And about seven, eight years ago, we placed a hot
19 water heater with the program through TECO, but at
20 this point, I think it would make more sense to be
21 all electric and maybe pay the electric company an
22 extra \$5 or \$6 versus \$40 a month. So my request
23 is to not have any more increase.

24 Thank you for your time.

25 CHAIRMAN LA ROSA: Thank you.

1 Commissioners, questions? Seeing none, thank
2 you, ma'am, for your testimony.

3 MR. REHWINKEL: The next witness the Citizens
4 call is Angel or Angel Villamor. Mr. Villamor, or
5 Villamor.

6 CHAIRMAN LA ROSA: Is there a Mr. Villamor on
7 the line?

8 Not hearing them, we will come back to them.

9 MR. REHWINKEL: Okay. The next witness the
10 Citizens call is Frederick Karlton.

11 CHAIRMAN LA ROSA: Mr. Karlton, are you on the
12 line? Not hearing Mr. Karlton.

13 MR. REHWINKEL: Mr. Chairman, the next witness
14 is Ram Ramadoss.

15 PUBLIC COMMENT

16 MR. RAMADOSS: Hi, this is Ram Ramadoss, 16148
17 Colchester Palms Drive, Tampa, Florida, 33647.

18 I am a Peoples Gas customer, can you hear me?

19 CHAIRMAN LA ROSA: Yes, hear you loud and
20 clear.

21 MR. RAMADOSS: Okay. In 2023, the Public
22 Service Commission approved \$106.7 million revenue
23 increase in the form of higher rates. In 2024, the
24 spot price of natural gas was lower than in 2023,
25 but the customers saw no break from high gas

1 billing. In 2025, they are back requesting an
2 additional \$103.6 million. What has Peoples Gas
3 done meanwhile to reduce the billing price? Has
4 the \$212 million of additional revenue collected
5 since 2023 put to good use to reduce operational
6 costs? That's my question.

7 The second question I have is the NYMEX
8 natural gas futures price is \$3.32 as of 6 July,
9 2025. There is constant price movement, but for
10 most of 2024, the Henry Hub natural gas spot price
11 averaged \$2.20 per MMBTU. What has Peoples Gas
12 done to secure a --

13 The third question I have is given Peoples Gas
14 a change by finding long-term contracts for
15 purchasing natural gas when the price of natural
16 gas is low.

17 The fourth question I have is it appears the
18 only witness who has expert that reviewed the rate
19 increase was J. Pollock. He was the person in
20 interest of the Florida Industrial Power Users
21 Group, and he was not representing the best
22 interest of the residential class.

23 The fifth question I have is one of the
24 reasons for why for the rate increase request is
25 the added 1,260 fuel miles of main and service gas

1 lines in the 25 miles since January 2023. What
2 methodologies did anybody in the Public Service
3 Commission use to check if this number was not a
4 gross exaggeration?

5 The sixth question, Peoples Gas and TECO
6 Electric, which are both owned by same management,
7 have coincidentally reduced billing period to 28
8 and 29 days from the 30/31 days, thus, managing to
9 bill 25 to 26 times every two years to three years
10 for the 34 months to 36 months that make up the
11 two- to three-year time period. This has been a
12 previous malpractice to which they are not provided
13 satisfactory answers to customer complaints. Has
14 that come to the attention of the Public Service
15 Commission? What kind of continuous activity
16 scrutiny does the Public Service Commission subject
17 regulated entities to?

18 That's all. Thank you.

19 CHAIRMAN LA ROSA: Great. Thank you for your
20 testimony.

21 Commissioners, any questions? Mr. Rehwinkel,
22 a question?

23 MR. REHWINKEL: Yes, Mr. Chairman. If you
24 don't mind, if I could just point Mr. Ramadoss to
25 the docket file, if he could look a couple of

1 filings earlier, the Public Counsel filed
2 accounting and finance testimony in opposition to
3 the company. So it may have been overlooked. I
4 just wanted him to be aware that we have, indeed
5 filed. It wasn't just Mr. Pollock.

6 CHAIRMAN LA ROSA: Okay.

7 MR. REHWINKEL: Thank you.

8 CHAIRMAN LA ROSA: Excellent. Thank you.
9 Thank you for your testimony, sir.

10 MR. RAMADOSS: Thank you. Thank you for the
11 answer.

12 MR. REHWINKEL: The next witness that the
13 Citizens will call is Beth Bauer.

14 CHAIRMAN LA ROSA: Ms. Bauer, are you on the
15 line? Beth Bauer, are you on the line?

16 Let's move on to the next.

17 MR. REHWINKEL: The next witness is
18 Mr. Stephen Light.

19 CHAIRMAN LA ROSA: Stephen Light, are you on
20 the line? Stephen Light.

21 PUBLIC COMMENT

22 MR. LIGHT: Yes, I am, sorry. My screen timed
23 out. Can you hear me?

24 CHAIRMAN LA ROSA: Yeah, hear you loud and
25 clear. You are recognized, sir.

1 MR. LIGHT: All right. All right. Thank you.
2 Good afternoon, Commissioners, and again,
3 thank you for your opportunity to hear from
4 customers like myself. Again, my name is Stephen
5 Light. I live at 9815 Southwest 79th Lane Road
6 here in Ocala, Florida, and I am a Peoples Gas
7 customer.

8 I find that all proposed rate changes, again,
9 proposed, by Peoples Gas are excessive. As an RS-2
10 customer, I am looking at approximate 45 percent
11 rate increase just in the customer charge on top of
12 almost 32 percent increase in distribution charges.

13 When I moved into this home, they
14 automatically put in RS-2, when my historical data,
15 which, you know, other than when I first moved in,
16 would qualify me for an RS-1 customer. And looking
17 at RS-1 customers as a group, they are going to be
18 phased out, and that means they are going to be
19 looking at even higher increases, up to 86 percent.

20 This is going to be a tremendous hardship and
21 expense for seniors like myself, and as a group, we
22 conserve. We grew up in those era when we
23 conserved. We use gas for necessities like cooking
24 and heating hot water, and I believe a lot of my
25 senior friends do the same things.

1 In Florida, natural gas is more of a luxury
2 item than a necessity, like electricity. But for
3 Peoples Gas, they are choosing to expand their
4 distribution system on the backs of residential
5 customers. This is a management choice to expand,
6 but it is not necessary here in Florida, where it's
7 mostly electricity.

8 Again, they want expansion so they can
9 increase revenue. But, again, they are doing it on
10 the backs of seniors and their customers. Their
11 customer charges is made up. It's not about
12 maintenance of lines like it is in the northern
13 state. Again, customer charges in the northern
14 states, it's about maintenance. It's about
15 expansion -- this is about expansion that is not
16 needed, only desired.

17 Also, as mentioned in earlier testimony, I and
18 all other customers are paying for installation of
19 gas to, in this case, this individual's home. We
20 paid for that. We subsidized that. The gas
21 industry under Biden was on the way out. No more
22 gas anything was -- then. They know it and are
23 using expansion as their long game.

24 There should be more transparency in how they
25 get their natural gas. Do they do reverse options

1 like they do in the north? If they don't, they
2 should. If they don't know how, they should learn
3 how.

4 If you, as a commission, don't take action,
5 the people will move forward with other options.
6 Maybe it will be contacting our electric provider
7 on how we can convert our homes to all electric. I
8 would rather pay, as mentioned earlier, one
9 customer service charge, not the ridiculous
10 customer service charges. It will be easy to
11 change a gas water heater or a cooktop stove to
12 electric. And I could even put in propane if I
13 want to have just a electric -- I mean, if I want a
14 gas stove cooktop. Maybe they would -- maybe the
15 electric utility company would provide a gas to
16 electric promotion, then Peoples Gas can come and
17 get their meter. One less ugly thing sitting
18 outside my house.

19 In closing, there is no competition. There is
20 no other fuel suppliers we, as customers, can
21 choose from, like other areas in the country, you
22 know, like apples to apples comparisons we can get
23 different riders. There is no aggregation of
24 communities which could be put forth we could
25 aggregate and push for lower prices. There appear

1 to not allow, or blocking competition. Their rate
2 request needs to be reduced to no more than eight
3 percent, with no customer charge increase. Their
4 return on investment is misguided. It's also about
5 maintenance and improving the system -- not about
6 maintenance improving the system, it's about
7 expansion and greed.

8 Commissioners, thank you for your time today.
9 I am done.

10 CHAIRMAN LA ROSA: Thank you for your
11 testimony. A quick question.

12 Mr. Rehwinkel.

13 MR. REHWINKEL: Yes, Mr. Chairman, if I could
14 ask Mr. Light a question.

15 I appear -- I thought at the outset of his
16 testimony he suggested that he might have been on
17 the wrong rate, RS-2 instead of RS-1. And I wanted
18 to ask him first if he had talked to the company
19 about that and, two, if he had or hadn't, if the
20 company could contact him and discuss whether he
21 was entitled to any kind of adjustment if he is on
22 the wrong rate.

23 CHAIRMAN LA ROSA: Mr. Light, can you answer
24 that question for us?

25 MR. LIGHT: I can answer some, yes. As a new

1 homeowner, the home was built at the end of
2 December, so they automatically put me in RS-2.
3 When we moved in, of course, with moving, you are
4 going to use a lot more gas, electric, you know, we
5 washed more clothes, you know, we had to run the
6 dishwasher more often, you know, so we used a lot
7 more hot water basically cooking stove nothing, you
8 know what I mean. I have a cooktop stove, and I
9 had -- I have a hot water tank.

10 I don't have a gas dryer, even though it was
11 hooked up for gas. I had electric put in because
12 that's what I owned in my present residence. So
13 why they put me in RS-2, I don't know. I didn't
14 even know there was an RS-1 until I saw this, so --
15 and no one -- yeah, someone can contact me and
16 discuss it. If I look at my historical data, just
17 knocking out the first couple of months I actually
18 lived here, because some of my stuff is still in
19 storage in the north, it would probably be under 99
20 or around there, okay.

21 CHAIRMAN LA ROSA: Sure. Can -- does the
22 company mind maybe contacting him?

23 MR. MEANS: No, we were just discussing that.
24 We are going to have someone contact him and talk
25 to him about this.

1 CHAIRMAN LA ROSA: Okay. Mr. Light, does that
2 sound good, the company is going to reach out,
3 Peoples Gas going to reach out to --

4 MR. LIGHT: Oh, that's absolutely -- yes,
5 that's absolutely fine. Thank you.

6 CHAIRMAN LA ROSA: Awesome. Great. Thank you
7 again, sir, for your testimony today.

8 MR. LIGHT: Thank you.

9 CHAIRMAN LA ROSA: Awesome.

10 All right. Let's maybe go back through, I had
11 four on my list that weren't here.

12 MR. REHWINKEL: Yeah, Mr. Donald Davis is the
13 first one that we passed over.

14 CHAIRMAN LA ROSA: Is Mr. Donald Davis on the
15 line?

16 MR. REHWINKEL: Not hearing Mr. Davis, Mr.
17 Chairman, Mr. Villamor, Villamor, Angel Villamor
18 from Charlotte County.

19 Okay. The next was Fred Carlton.

20 CHAIRMAN LA ROSA: Mr. Karlton, are you on the
21 line? Any of the names, are you on the line?

22 MR. REHWINKEL: Not hearing Mr. Karlton, Mr.
23 Chairman, Beth Bauer is the last passed-over
24 witness.

25 CHAIRMAN LA ROSA: Is Ms. Bauer on the line?

1 Not hearing Ms. Bauer, is there anyone on the line
2 that has signed up and not had a chance to speak?
3 Anyone on the line that would like to speak that
4 has not signed up? Okay. Well, I think --

5 UNIDENDIFIED SPEAKER: I would like -- I am
6 sorry, hello?

7 CHAIRMAN LA ROSA: Yes, we are here, ma'am.
8 Please identify yourself.

9 MS. SEGUI: Yeah, Mrs. Segui, in response to
10 like Mr. Stephen Light, what he said about the
11 seniors, and as far as I am concerned, the service
12 is fine, but my complaint is the same as his, those
13 customer charges. And I know years ago, TECO, if
14 you were a low usage, you didn't have to pay such a
15 high customer charge, and so something, the
16 customer charge is the complaint, not the actual
17 gas usage. I don't mind paying for the usage, but
18 that, and something for us seniors who are on a
19 low-income budget.

20 Thank you.

21 CHAIRMAN LA ROSA: Thank you, Mrs. Segui.

22 MR. REHWINKEL: Mr. Chairman, that completes
23 the list.

24 MR. RAMADOSS: If you all can hear me?

25 CHAIRMAN LA ROSA: Yes. Sir, do you mind

1 identifying yourself?

2 MR. RAMADOSS: Yes, this is Ram Ramadoss. I
3 spoke earlier. I just have one clarification to my
4 input.

5 Peoples Gas and TECO Electric, both of them
6 have gotten into the habit of reducing the billing
7 period from 30 days to around 29, 28 days, and this
8 happens consistently. It's been going on for a few
9 years.

10 I would be able to, like, put together all the
11 bills together, but my suspicion is they manage to
12 squeeze two to three days out of every month and
13 create a new billing period, and it's possible that
14 every two years or three years they manage to get
15 25 bills out, or perhaps 37 to 38 bills out every
16 three years.

17 CHAIRMAN LA ROSA: Great. Thank you, sir, for
18 the --

19 MR. RAMADOSS: -- someone to you look into it.

20 CHAIRMAN LA ROSA: Well, thank you for the
21 added testimony.

22 Not hearing anybody else on the line, and I
23 think we are done with the list that we have
24 called, I will go ahead and call this meeting
25 adjourned.

1 MR. MEANS: Mr. Chairman, I am sorry to
2 interrupt, but there is a woman who was not on the
3 list that spoke. I think you said her name was Ms.
4 Magee. We didn't catch what her name was.

5 CHAIRMAN LA ROSA: So it's Julia Segui. She
6 is the --

7 MR. MEANS: Oh, Julie Segui --

8 CHAIRMAN LA ROSA: -- third person on the
9 list.

10 MR. MEANS: Oh, she was just speaking again.

11 CHAIRMAN LA ROSA: Yep.

12 MR. MEANS: Okay. I apologize. Thank you.

13 CHAIRMAN LA ROSA: No. All good. All good.

14 MR. REHWINKEL: Mr. Chairman, with respect to
15 Mr. Ramadoss' concern, we will follow up in
16 discovery and inquire about that so that the
17 Commission can be satisfied one way or the other
18 about how the billing is handled --

19 CHAIRMAN LA ROSA: No, I --

20 MR. REHWINKEL: -- we will do that.

21 CHAIRMAN LA ROSA: Absolutely. Great.

22 Well, thank you all, and third time is a
23 charm, we will go ahead and call this meeting
24 adjourned.

25 Thank you.

1 MR. REHWINKEL: Thank you.

2 (Proceedings concluded.)

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1 CERTIFICATE OF REPORTER

2 STATE OF FLORIDA)
3 COUNTY OF LEON)
45 I, DEBRA KRICK, Court Reporter, do hereby
6 certify that the foregoing proceeding was heard at the
7 time and place herein stated.8 IT IS FURTHER CERTIFIED that I
9 stenographically reported the said proceedings; that the
10 same has been transcribed under my direct supervision;
11 and that this transcript constitutes a true
12 transcription of my notes of said proceedings.13 I FURTHER CERTIFY that I am not a relative,
14 employee, attorney or counsel of any of the parties, nor
15 am I a relative or employee of any of the parties'
16 attorney or counsel connected with the action, nor am I
17 financially interested in the action.18 DATED this 24th day of July, 2025.
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DEBRA R. KRICK

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