

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Tuesday, August 5, 2025 2:45 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20220185  
**Attachments:** Re: Consumer Inquiry - Orange Land Utilities

See attached customer correspondence for Docket No. 20220185.

## Antonia Hover

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**From:** Angie Berkey <rabamc76@yahoo.com>  
**Sent:** Tuesday, August 5, 2025 2:36 PM  
**To:** Ellen Plendl  
**Subject:** Re: Consumer Inquiry - Orange Land Utilities

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Mr. Small ridge paid \$8500. For the Orange Land water utility.. Mr. Snell is rolling in his grave, Mr. Small ridge expresses how much money it cost him. The grandson got ripped..my water bill averages \$100 x 60 homes x 10 years...and he has done nothing to improve our water.

No back-up generator

No water testing of individual homes

No new piping

Poor water pressure

Water going out for days with two hurricanes last Year...

Has increased rates 3 or 4 times and no notification sent out.

Water can shut off with no warnings.

No boiling notices several times or when to stop boiling.

Thank you,  
Angie Berkey