

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Thursday, August 7, 2025 8:03 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: Line docket #2025-0011

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Thursday, August 07, 2025 8:02 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: FW: Line docket #2025-0011

John,  
Please forward to clerk's office.  
C'Griffin-Greaux

-----Original Message-----

From: Joseph Valdes <josephvaldes@bellsouth.net>  
Sent: Wednesday, August 6, 2025 6:54 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: Line docket #2025-0011

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Docket#2025-0011  
Modesta Valdes  
10500 SW 108 ST  
Miami, FL 33176

I was having problems that the lights throughout the house were blinking and it was getting worse. I had the issue checked but no one could find the problem. So I decided to call FPL to see how they could help me. I gave all the information that they needed in order to open a ticket and they came to my house the next day. They checked and found that the problem was with the outside line. They replaced the outside line and left it on top of the grass and told me that someone will be coming to put the new outside line underground maybe in a week or two, but to my surprise they came the following day which made me very happy. I was very thankful and grateful of having such great service from FPL. The workers that came were amazing, professional, pleasant, respectful and I was filled with gratitude for having FPL as my electric company. I give FPL a FIVE for such great service.

Sent from my iPhone