## **Nickalus Holmes**

From:

John Plescow

Sent:

Friday, August 8, 2025 8:52 AM

To:

Consumer Correspondence; Consina Griffin-Greaux

Subject:

FW: Docket number: 2025-0011

Please, add to docket 20250011

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Friday, August 08, 2025 7:32 AM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: FW: Docket number: 2025-0011

John.

Please forward to clerk's office.

C'Griffin-Greaux

From: Victoria Royston < vnroyston@gmail.com >

Sent: Thursday, July 31, 2025 10:01 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: Docket number: 2025-0011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To whom it may concern:

I am writing in favor of the FPL rate increase for the upcoming term. I have been a customer of FPL for 12+ years and have always been satisfied with their service. When disasters strike, they are always working fast to get my power back up and running. Anytime that I have called with a question, the customer service representative is always helpful. As with many of my utility bills, I understand that rate increases are sometimes needed in order to keep the quality of service.

Thank you for your time.

Respectfully, Victoria Royston