

Nickalus Holmes

From: John Plescow
Sent: Friday, August 8, 2025 9:36 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Advocacy for Florida Power and Light Services - Docket #2025-0011

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Friday, August 08, 2025 7:31 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Advocacy for Florida Power and Light Services - Docket #2025-0011

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Sherry A. Henry <shenry@habcenter.org>
Sent: Sunday, August 3, 2025 5:06 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Advocacy for Florida Power and Light Services - Docket #2025-0011

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Dear Florida Public Service Commission,

I hope this message finds you well. My name is Sherry A. Henry, and I am the Chief Executive Officer at HabCenter Boca Raton, a nonprofit organization dedicated to serving individuals with developmental differences and mental health challenges for over 46 years. I am writing to share my positive experiences with Florida Power and Light (FPL) and to express my support for their proposed rate increase, docket #2025-0011.

FPL has been an exceptional partner in our community, providing invaluable assistance to HabCenter with energy audits and addressing various electricity challenges we face as a nonprofit. Their guidance on business operating guidelines related to safety and easement directions has been crucial in helping us operate efficiently and effectively. Their response time during crises and various circumstances is commendable; they are consistent and reliable. The level of customer service they provide offers reassurance to customers like HabCenter and the entire community. It is evident that FPL is not only committed to delivering reliable power services but also genuinely supportive of organizations like ours that strive to make a difference.

I am particularly inspired by the leadership of individuals such as Amy Kemp and many others who represent FPL in our community. Their dedication to education and advocacy for positive change has significantly impacted our local environment and the lives of those we serve. Their efforts exemplify FPL's commitment to community engagement and support.

As a customer and community member, I believe it is essential to share these positive experiences and advocate for the continued investment in reliable energy services. HabCenter serves a vulnerable population of individuals with intellectual, physical, and psychological disabilities. FPL understands the sensitivities related to serving this population and has been readily available to assist when challenges arise. I also value their proactive approach to service delivery, which helps their customers operate as efficiently as possible.

Thank you for considering my perspective. I wholeheartedly support FPL's efforts to enhance their services and believe that their proposal will ultimately benefit our community. If you would like more information about our experiences or any other details, please feel free to reach out.

Warm regards,



Sherry A. Henry
Chief Executive Officer

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