# **Nickalus Holmes**

From: Ellen Plendl

**Sent:** Friday, August 8, 2025 2:45 PM **To:** Consumer Correspondence

Subject:Docket Nos. 20240172 and 20250010Attachments:FW: TECO Energy surcharge scam

See attached customer correspondence for Docket Nos. 20240172 and 20250010

## **Nickalus Holmes**

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>

Sent: Friday, August 8, 2025 11:01 AM

To: Ellen Plendl

**Subject:** FW: TECO Energy surcharge scam

**Attachments:** Screenshot\_2025-08-04-22-53-28-494\_com.opera\_.browser-edit.jpg

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Chris Hatcher <noreply@flgov.com>
Sent: Monday, August 4, 2025 11:07 PM

 $\textbf{To:} \ Governor Ron. De Sant is @eog.myflorida.com$ 

Subject: TECO Energy surcharge scam

## **Submitted**

Mon, 08/04/2025 - 22:58

#### **Sender Information**

Chris Hatcher <a href="mailto:chatch15117@gmail.com">chatch15117@gmail.com</a> 4074149357

### Subject

TECO Energy surcharge scam

#### Message

Hi these charges are on everyone's bill. The large sum of money is TECO having us refill their "rainy day fund" which is extremely outrageous. Rather than foot the bill themselves, they added a huge special assessment to our bills. Please take a look and compare to FPL, Duke, OUC and others. The other companies don't have these fees. There's nothing we can do. Please help us in Hillsborough County. The whole county needs intense DOGE scrutiny. You're our only hope.

#### **IP Address**

104.23.248.20

## **User Agent**

Mozilla/5.0 (X11; Linux x86\_64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/137.0.0.0 Safari/537.36 OPR/121.0.0.0

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.