

Antonia Hover

From: John Plescow
Sent: Monday, August 11, 2025 8:23 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket# 20250011

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Monday, August 11, 2025 7:09 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket# 20250011

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: Abraham Sanchez <asanchez@flbehaviorsupport.com>
Sent: Saturday, August 9, 2025 6:45 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket# 20250011

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A huge thank you to FPL for keeping both my business and home running smoothly!

We only lost power in one of my offices, and it was restored within just a few days allowing us to keep serving our clients without major interruptions. Every time I've called customer service, the process has been quick, easy, and stress-free.

One standout moment for me was when I purchased a commercial building and discovered during inspection that the previous owner hadn't paid the electricity bill. FPL went above and beyond, turning the power on during my inspection period so I could move forward without delays.

From reliability to customer care, FPL has truly exceeded my expectations. Thank you for the outstanding service!

Abraham Sanchez

Chief Operating Officer

Office: (941) 549-5198

Fax: (941) 666-7419

Email: asanchez@flbehaviorsupport.com

Web: flbehaviorsupport.com

5216 4th Avenue Circle East

Bradenton, FL 34208

