

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, August 12, 2025 4:21 PM
To: Consumer Correspondence
Subject: Docket No 20250011
Attachments: FW: Florida Power and Light.

See attached customer correspondence for Docket 20250011.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, August 12, 2025 4:17 PM
To: Ellen Plendl
Subject: FW: Florida Power and Light.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Baylee King <noreply@flgov.com>
Sent: Monday, August 11, 2025 11:48 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light.

Submitted

Mon, 08/11/2025 - 11:48

Sender Information

Baylee King
bayleeking1014@yahoo.com
9045217716

Subject

Florida Power and Light.

Message

Hi I am a stay at home mom of 3 boys. Our power bill from Florida power has raised so high to the point it is getting hard to keep up with. Florida power and light is the biggest money scamming company there is in Florida. They do not care for their customers or helping in difficult times. They make it hard to pay for these bills they send out. I don't believe they should be able to turn the power off with kids living in a house. Time are hard and FPL does not care about anything but money.

IP Address

172.68.12.71

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_5 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.5 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.