

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Wednesday, August 13, 2025 1:08 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Improper Billing TRACKING NUMBER: 211566

Please, add to docket 20250011.

-----Original Message-----

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
**Sent:** Wednesday, August 13, 2025 12:27 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: E-Form Improper Billing TRACKING NUMBER: 211566

John,  
Please forward to clerk's office.  
C'Griffin-Greaux

-----Original Message-----

**From:** consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
**Sent:** Wednesday, August 13, 2025 10:20 AM  
**To:** Consumer Contact <Contact@PSC.STATE.FL.US>  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 211566

**CUSTOMER INFORMATION**

**Name:** Carlisha Moore  
**Telephone:**  
**Email:** carlishac.moore@gmail.com  
**Address:** 4305 Grant Street Hollywood FL 33021

**BUSINESS INFORMATION**

**Business Account Name:** Carlisha Moore  
**Account Number:**  
**Address:** 4305 Grant Street Hollywood FL 33021

**COMPLAINT INFORMATION**

**Complaint:** Improper Billing against Florida Power & Light Company  
**Details:**  
Floridians can not afford additional rate hikes. Bills are already a lot more than last year.