

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Wednesday, August 13, 2025 3:19 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20240026 & 20240172  
**Attachments:** FW: High Electric Charges; Consumer Inquiry - Tampa Electric Company

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Wednesday, August 13, 2025 2:31 PM  
**To:** Ellen Plendl  
**Subject:** FW: High Electric Charges

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Jeffrey Osborn <jeremybrent2003@yahoo.com>  
**Sent:** Tuesday, August 12, 2025 9:34 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** High Electric Charges

Honorable Desantis,

We know you're working hard to keep Florida safe and we appreciate it.

As senior citizens we live on fixed income and can't believe how much of that teco is sucking from us. Especially, because we lived in Newaygo county Michigan, in a 4 level home and never paid as much as we are currently being charged living in a double wide under 2,000 square feet ( \$345+), here in Florida.

If there is anything your office could look into, it is the high electric charges. Again, your time is appreciated.

Thank you,  
Kathie Osborn  
Concerned resident Polk county

[Yahoo Mail: Search, Organize, Conquer](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Wednesday, August 13, 2025 3:18 PM  
**To:** 'jeremybrent2003@yahoo.com'  
**Subject:** Consumer Inquiry - Tampa Electric Company

Ms. Kathie Osborn  
jeremybrent2003@yahoo.com

Dear Ms. Osborn:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about TECO's recent rate increases.

On December 3, the FPSC voted to reduce TECO's requested revenue increase by more than \$100 million, from \$287.9 million to \$184.9 million, allowing TECO to continue its investments in grid reliability, renewable energy, and fleet modernization projects, helping to build a more resilient energy future for its service area.

The approved rates took effect the first billing cycle of January 2025. Based on the new lowered revenue requirement, TECO's average residential monthly customer bill at 1,000 kWh usage will be \$145.58, an increase of \$9.14 from the current bill. This residential customer bill example includes all costs to provide service, cost recovery clauses, fuel, and Gross Receipts Tax.

On February 4, 2025, the FPSC approved interim storm restoration recovery costs related to Hurricanes Idalia, Debby, Helene, and Milton for Tampa Electric Company. The Commission also approved the utility's request to replenish its storm reserve.

The approval of an interim storm restoration charge is preliminary in nature and is subject to refund, with interest, pending further Commission review once final audited costs are known. Final costs will be determined following a future Commission hearing. TECO's approved interim recovery is \$463.6 million and meets the parameters of its 2021 Settlement Agreement. TECO requested recovery of \$34.5 million for Idalia, \$4 million for Debby, \$52 million for Helene, and \$358.9 million for Milton. The recovery total includes replenishment of TECO's \$55.8 million storm reserve. The monthly bill impact per 1,000 kWh for a TECO residential customer is \$19.95. The surcharge will appear on a customer's bill for 18 months, beginning in March 2025-August 2026.

We will add your comments as a protest to Docket Nos. 20240026 and 20240172.

You may review all the information filed for Commission consideration in Docket Nos. 20240026 and 20240172 by accessing the FPSC website at [floridapsc.com](http://floridapsc.com). Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240026 or 20240172. Click the Search button. Then select Document Filings Index for a list of all filings in each docket. This procedure allows you to view all of the information filed by the utility and other parties in each docket.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Analyst IV  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)