

Nickalus Holmes

From: John Plescow
Sent: Friday, August 15, 2025 9:36 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211322

Please, add to docket 20240108.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Friday, August 15, 2025 8:57 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211322

John,
Please forward to clerk's office. 20240108 C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, August 5, 2025 9:28 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 211322

CUSTOMER INFORMATION

Name: Van Owens
Telephone: 3055066012
Email: vankwfl@msn.com
Address: 49 7th Ave Key West FL 33040

BUSINESS INFORMATION

Business Account Name: Van Owens
Account Number: PV497
Address: 49 7th Ave Key West FL 33040

Water County Selected: Monroe

COMPLAINT INFORMATION

Complaint: Other Complaints against K W Resort Utilities Corp.
Details:

A recent massive rate increase that is pure robbery by the Smith family is not acceptable. There needs to be an immediate investigate & audit of this utility. Dating back to the late 90's when the owner was found to be transporting automobiles from this home in Illinois to Key West paid by the rate payers. There can be not doubt that they are up to their same tricks.