

Nickalus Holmes

From: Ellen Plendl
Sent: Friday, August 15, 2025 11:43 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Rising electric bills from DUKE electric; FW: Duke energy rates; FW: Duke energy

See attached customer correspondence for Docket No. 20240173.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, August 15, 2025 10:20 AM
To: Ellen Plendl
Subject: FW: Rising electric bills from DUKE electric

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Sarah Lee <akinsarahlee@gmail.com>
Sent: Wednesday, August 13, 2025 9:32 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Rising electric bills from DUKE electric

Our electric has gone up from \$270. to \$340. In the past few months. Just got another email saying they are going to increase it again next month.

Neighbor said she was told the increases were done to making up there loses from hurricane damages??

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, August 15, 2025 10:24 AM
To: Ellen Plendl
Subject: FW: Duke energy rates

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Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: All florida residents with Duke energy <noreply@flgov.com>
Sent: Thursday, August 14, 2025 10:45 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy rates

Submitted

Thu, 08/14/2025 - 10:44

Sender Information

All florida residents with Duke energy
we.are.sinking@gmail.com
4071234567

Subject

Duke energy rates

Message

Duke has raised prices this past month for millions of florida residents for no good reason. Some people are paying 1000 a month for electric, we are at 400 usually 250. Between house insurance car insurance and electric we can't afford to live in florida for long. Please help your residents be able to afford living in florida please

IP Address

172.70.83.48

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_0 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) CriOS/138.0.7204.156 Mobile/15E148 Safari/604.1

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Nickalus Holmes

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Friday, August 15, 2025 10:25 AM
To: Ellen Plendl
Subject: FW: Duke energy

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jennifer McCray <noreply@flgov.com>
Sent: Thursday, August 14, 2025 9:16 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke energy

Submitted

Thu, 08/14/2025 - 09:16

Sender Information

Jennifer McCray
mccrayjen@yahoo.com
8133238076

Subject

Duke energy

Message

We are being charged so much from the electric companies. Do we eat or do we have Power? Please help us, we're really struggling out here.

I'm a life long Floridian and this is getting out of hand.

IP Address

172.68.12.70

User Agent

Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0 Mobile Safari/537.36

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